

**IHSS Public Authority Advisory Board Meeting
October 18, 2011
MINUTES**

Members Present: Deane Denney, JoAnn Disbrow, Cindy Faulkner (via teleconference), Theresa Wright, Jim Ramoni (ex-officio), Ellen Rollins, Janie Whiteford

Members Absent: Elissa Young, Brian Miller

COA Staff Present: Leticia Sabadin, Mary Tinker

Guests Present: Merina Yeung, SEIU Local 521 Internal Organizer; Fernanda Castelo, Potential AB Member; Yong O. Soung, IHSS Provider & Union Steward of SEIU Local 521; Sue Manley, IHSS Consumer; Bharat Desai, AB Member Emeritus

Approve Minutes: August minutes approved as written.

Announcements & Public Comment: Ad-hoc committees will receive email reminder to schedule meetings prior to the November meeting.

CAPA Report: Mary Tinker reported CAPA met September 22 in Sacramento. CAPA will be electing officers at the October meeting for a two year term that begins January 2012. Mary Tinker was asked to run for President and is running unopposed.

Mary was on vacation when the CAPA meeting was held so the following information reflects some of what was on the meeting agenda but not details of actual discussions:

CDSS representatives Debbi Thomson & Hafida Habek attended a portion of the meeting.

- 20% across-the-board trigger implementation plan
- IHO – what is it and how is it different from IHSS
- PA Emergency Back-up services – department standards & how to comply
- Status of draft ACL on tier 1 & 2 crimes with FAQs
- Dual eligible integration
- Identification of provider enrollment funds in county allocation letter ACFL 11/12-19
- Medical Certificate implementation update
- Clarification about Advisory Committee mandate

CDSS scheduled a webinar for September 12th to explain the current funding formula used for determining Public Authority Admin allocations. It had to be rescheduled due to technical difficulties and was held September 30th. It was provided for members of the PA rate-setting/budget methodology project which includes CSAC, CWDA and CDSS and CAPA Directors.

CDSS scheduled anti-fraud training for CAPA that is a high level course overview of the sessions provided to county social workers. This was scheduled for September 9th however due to technical difficulties in attempting the webinar it was cancelled and rescheduled for October 3rd.

Legislative Report : SB 930 (Evans) was signed by the Governor and has been chaptered. This bill repeals the requirements for fingerprinting IHSS consumers, fingerprints on timesheets for consumers and providers and prohibition of Post Offices for IPs.

PA Programs Report: Mary Tinker reported there were 7,556 IPs enrolled in the Valley Health Plan and 8,059 IPs enrolled in the Dental/Vision plans during the month of September. Staff issued 247 Eco Passes during September.

IP Enrollment Sessions:

Number of IPs processed in September: 321 (REVA).

Number of IPs completely processed as of September 30th: 20,773

Number of IPs partially done: 678

Fingerprint Processing:

- Rejected prints: 12
- Pass: 20,920
- Failed: 76
- Delay: 15

Registry Services: There are 404 active IPs on the registry. The Registry completed 49 new consumer intakes, 27 matches and provided 127 interventions.

Registry staff continues to interview individuals who attended the August orientation and checking references.

The Urgent Care Registry authorized 25 hours of service for the month of September.

Provider Training: There were nine training sessions during September training 250 individuals.

The number of requests for information regarding the Job Development fund continues with a total of 12 inquiries in September.

California IHSS Consumer Alliance Report (CICA): Janie Whiteford reported that CICA is still

exploring new avenues to obtain additional funding. One way is to open up membership to consumers, organizations or any individual interested in signing up. There will be nominal membership fees for each category. It looks like the new Advisory Committee Membership fee will change to \$500.00. And they are still debating what the cost for an individual and consumer may be, but they are probably going to charge \$10.00 for those categories of membership.

Janie reminded all and mentioned the monthly CICA conference calls that are scheduled every 3rd Wednesday of the month at 10:00 a.m. She urges everyone to try to participate.

Janie also reported that CICA is heavily involved with all the State-wide coalitions and the letters representing the consumers. It still seems as though there is lack of participation and the consumers' voice is not heard.

Janie mentioned that it is very important for all AB members to pay attention to the emails, notifications that Mary Tinker sends out. It is vital information that should be read and understood by all members.

Janie reported that CICA is also very involved with the California Collaborative, SCAN and AARP organizations. Long term goal=long term integration. There was a meeting on September 28th lead by Secretary Dooley, and there were quite a few different views at this meeting and no one seemed to be on the "same page". Topics of discussions were the medical model, hospice care and assisted living. Jack Haley-Admin person for SCAN was at the meeting.

Another meeting Janie mentioned was by Toby Douglas, the Director of the Department of Health Care Services. There were no consumers in attendance except for Janie. She reported that at this meeting it seemed as though no plans were in place and that they were not divulging any information or plans, but they do have something in the works.

Janie says that grass-roots folks need to be able to attend stakeholders' meetings, give input on topics that they are able to speak on. There are discussions on the "dual-eligible" services and moving them into a capitated managed care system. Once again consumers need to get their local politicians to advocate for them. AB members need to speak out to politicians, via phone calls and visits.

Report from Social Services Agency: Jim Ramoni reported on the upcoming 19th Annual Adult Services Resource Fair that will be held on October 25, 2011 from 9am – 1pm at the Timpany Center in San Jose. IHSS Representatives will be in attendance and Jim distributed some flyers for this event.

Jim also reported on the medical certification process and how IHSS is handling this. Starting August 1, 2011, all current In-Home Supportive Services (IHSS) recipients and new applicants must have a licensed health care professional provide a medical certification stating the need of IHSS services. With the new applications, the form is mailed out to applicants. With existing

recipients, the form is given to them at their re-assessment appointment.

Jim stated IHSS staff does not have the resources and/or manpower to pay special attention to the medical certifications being returned for every case to ensure they come in a timely fashion. Jim's office setup a "bank" of files for this process and are working from there to prevent anyone falling through the cracks. Jim reiterated that if the consumer does not respond within the 45 day deadline, there is a Notice of Action issued, and the case is closed if there is no response. There is the Appeals Process after 90 days which the consumer can utilize. All Social Workers have been told to inform all clients thoroughly and make it clear what needs to be done. Jim stated that clients need to pay attention to their mail/notifications and if they receive a Notice of Action, then they need to take action quickly. Yes, cases will be terminated if the medical certification is not completed in the time allotted.

There are cases where the medical certification is received by IHSS and the licensed health care professional has actually revoked the need for IHSS services. In these cases, IHSS personnel is actually calling and confirming the certification and information provided to ensure the professional understands the implications of revoking IHSS services for the client.

Jim reported on the CMIPS II implementation, the State has temporarily delayed this again; still on target for a "Go Live" Date of May 2012.

"My Video Talk" Presentation: Ellen Rollins gave a brief presentation to the AB with regards to this product and how it could benefit the Advisory Board members and their meetings. This is basically a Web-conferencing program done all through means of the Internet/computer access. Ellen is involved with this effort because as a small, individual business owner she wanted to know how to communicate more effectively without having to pay extra and/or have it be more economical. She wanted to share this with the AB members.

Next Meeting: The next meeting of the Advisory Board is scheduled for **Tuesday, November 15, 2011** from **11:30-1:30PM**, at the Council on Aging Public Authority Services Office at 2115 The Alameda, San Jose, CA. 95126.