

IHSS Public Authority Advisory Board Meeting
August 21, 2012
MINUTES

Members Present: Deane Denney, Theresa Wright, Janie Whiteford, Dennis Schneider, JoAnn Disbrow, Senon Hernandez

Members Absent: Brian Miller, Ellen Rollins, Jim Ramoni (ex-officio)

COA Staff Present: Leticia Sabadin, Mary Tinker

Guests Present: Merina Yeung, SEIU Local 521 Internal Organizer; Ashley Partch, IHSS IP; Richard Rangel, Former member of the Monterey County IHSS Advisory Board

Announcements & Public Comment: Mary Tinker announced the Consumer Newsletter was mailed to all 17,200 IHSS Consumers in Santa Clara County.

Janie Whiteford shared a copy of the new IHSS Care Provider Training Class Schedule that was mailed out to over 15,000 care providers in Santa Clara County. Janie also shared and distributed a copy of the Peninsula Stroke Association Caregivers Workshop flyer.

Presentation-Aging Services Collaborative of SCC: Guest was not in attendance (Maya Visvanathan). We will contact her again and ask if she is interested in attending the September 25th meeting.

Approve Minutes: April 17, 2012 minutes approved as written.

CAPA Report: Mary Tinker reported CAPA met July 26 in Sacramento. CAPA continues work with stakeholders in workgroups regarding development of all facets of CCI and the collective bargaining shift to the state.

Dual Eligibles Demonstration Stakeholder Work Groups

There have been seven separate workgroups convening since May with specific aspects of the Dual Eligible Demonstration project to focus on. Mary participated in four of the workgroups primarily via conference calls. All documentation from the workgroups can be accessed on line at www.calduals.org workgroups were broken out into the following subjects:

- Long-Term Services and Supports Integration Group

- In-Home Supportive Services Coordination and Integration Group
- Beneficiary Notification, Appeals, and Protections Work Group
- Provider Outreach and Engagement Work Group
- Mental Health and Substance Use Integrations Work Group
- Fiscal and Rate Setting Work Group
- Quality and Evaluation Management Work Group

Members of the AB asked questions regarding the Statewide Authority and how this would work.

Coordinated Care Initiative County Calls/Meetings

CSAC – jointly with CWDA, CAPA, and the California Mental Health Directors Association – held meetings with the 8 counties selected to be part of the Dual Demonstration sites for 2013. This included meetings with county CAOs to discuss the MOE (Maintenance of Effort) and draft language to forward to the state. The state has developed sample MOU (Memorandum of Understanding) templates for counties and public authorities to use with managed care plans.

CAPA/CICA Joint Grant: Both CMS and state officials encourage and expect active engagement with stakeholders in the implementation of CCI. The most critical stakeholders are the actual beneficiaries of LTSS. However, it is difficult to achieve meaningful and consistent consumer involvement because they don't have the financial resources necessary to attend many stakeholder meetings. CAPA and CICA will be partnering to apply for and administer a grant to coordinate meaningful stakeholder engagement with IHSS consumers over the three-year CCI implementation schedule to ensure consistent participation of IHSS consumers in the state and local stakeholder process (currently under development).

Legislation: Legislators were in recess for the month of July and reconvened in August. The current legislative session will be winding down by the end of August at which time all bills moving forward must be approved by both houses of the legislature and head to the Governor's desk. The Governor will have until the end of September to sign, veto or ignore the bills. Those he does nothing with become law automatically January 1, 2013. Legislators will likely head to their home districts at the end of the session and work locally until the next session begins in January 2013.

PROGRAMS REPORT

Benefits Administration: There were 7,799 IPs enrolled in the Valley Health Plan and 8,336 IPs enrolled in the Dental/Vision plans during the month of July. Staff issued 338 Eco Passes.

IP Enrollment Sessions:

Number of IPs in July: 327 (REVA)

Registry Services: There are 410 active IPs on the registry. The Registry completed 52 new consumer intakes, 45 matches and provided 137 interventions.

The Urgent Care Registry authorized 30 hours of service for the month of July.

Provider Training: There was no training held in July the next sessions start September 2012. The new training schedule was mailed earlier this month (August) and over 700 IPs are registered for classes.

Mary reported staff sent a post card with information regarding the Urgent Care Registry (UCR) to remind consumers of the service availability and criteria for use.

California IHSS Consumer Alliance Report (CICA): Janie Whiteford reported that the Advisory Boards and Advisory Committees will have a bigger responsibility and so the board members need to be more involved now than ever before. Janie mentioned the CCI-Community Care Initiative is going to have a huge impact on IHSS consumers and AB need to stay informed and active as it develops. The board also needs to meet regularly in order to keep apprised of all the issues and current news going on with the State.

CICA has a new administrator, John Stansbury who is doing a very good job assisting in keeping things in order at the CICA office.

Report from Social Services Agency: Jim Ramoni was unable to attend the meeting but sent his report to Mary Tinker to share with the group.

- CMIPS II is on track to go-live on Tuesday, 12/4/12. Efforts are underway to inform the recipients and providers of upcoming changes regarding payroll processing and new timesheet formats. IHSS is partnering with SEIU 521-Homecare to communicate with the providers of upcoming changes.
- IHSS has installed a new CISCO telephone system and new phone numbers program wide have been implemented. For the next 90 days callers can reach the program with its previous 975-prefix numbers.
- CMIPS II requires that IHSS cases be assigned to a specific social worker, therefore efforts are underway to convert the banked caseload to a case assignment model. This requires formal bargaining with SEIU 521-Social Work Chapter.
- The IHSS Annual Report will be presented to the Children, Seniors, and Families Committee on Wednesday, September 19 at 3:00, BOS Chambers.

Elect New Vice Chair for new fiscal year: Ellen Rollins was unable to attend the August meeting. As Vice Chair she will be stepping into the role of Chair for this year. Theresa Wright

volunteered to be the Vice Chair. Final discussion of this topic will be agendaized for the September meeting to confirm Ellen Rollins ability/desire to act as Chair.

CICA Regional Training Report from AB Members: Janie Whiteford and Theresa Wright: This training was held at the Ed Roberts Center in Berkeley in May 2012. Both Janie Whiteford and Theresa Wright were in attendance. Their report back:

Janie Whiteford reported there were approximately 15-20 people in attendance. It was a good meeting with a very informative agenda. A lot of information on the Coordinated Care Initiative was shared.

Theresa Wright reported there were many representatives from different organizations some of whom were:

- Debra Doctor, DRC (Disability Rights California)
- Jodie Reed, CARA (California Association of Retired Advocates)
- Michelle Rousey, Alameda County Advisory Committee Member

CICA FY 2012-2013 Membership Representative and Alternate: Each member county designates a delegate and alternate. Delegates and alternates make up the CICA board of directors and vote at the annual meeting to select officers. After some discussion it was agreed that Dennis Schneider would be the delegate and Janie Whiteford is the alternate. Copies were made and the original mailed to CICA.

Next Meeting: There was discussion regarding a scheduling conflict for the next regularly scheduled meeting date. There was consensus to change the next meeting to the fourth Tuesday for the September meeting. The next meeting of the Advisory Board is scheduled for **Tuesday, September 25, 2012** from **11:30-1:30PM**, at the Council on Aging Public Authority Services Office at 2115 The Alameda, San Jose, CA. 95126.