

IHSS Public Authority Advisory Board Meeting
September 25, 2012
MINUTES

Members Present: Deane Denney, Theresa Wright, Janie Whiteford, Dennis Schneider, JoAnn Disbrow, Ellen Rollins, Jim Ramoni (ex-officio)

Members Absent: Brian Miller, Senon Hernandez

COA Staff Present: Leticia Sabadin

Guests Present: Merina Yeung, SEIU Local 521 Internal Organizer; Mandy Lu, SEIU Local 521 Internal Organizer, Amy Aken, Aging Services Collaborative Staff Support; Rebecca Hersh, Aging Services Collaborative Healthy Aging Intern

Announcements & Public Comment: Janie announced the Coordinated Advocacy for Dual Eligibles Coalition Meeting scheduled for September 28th from 2-3:30pm. She encouraged all members to attend if possible.

Correction to the minutes of 9-25-12, second paragraph should read:

As per order of the Advisory Board meeting on March 16, 2013 "Ellen Rollins reported that she received and accepted on behalf of SEIU Local 521, a certificate of appreciation on September 6, 2012 from the Santa Clara Board of Supervisors Shirakawa's office." ~~Ellen Rollins reported that she received and accepted on behalf of the IHSS Public Authority Advisory Board a certificate of appreciation on September 6, 2012 from the Santa Clara BOS Shirakawa's office.~~ This was for the County of Santa Clara Senior Agenda Advisory Committee. It included the 5 page Phase II Master Plan and Framework. Ellen also stated that she was going to email all members the information that is included in the master plan and framework document.

Janie also mentioned the Aging and Disability Organization has setup a very large grant for resource centers. This is a start up project which is organized but not quite set up yet. There are no set mandates and project still needs a lot of work. This will be a resource center in Santa Clara County in which the SVILC and COA organizations will be involved in.

Presentation-Aging Services Collaborative of SCC: There were two guests from ASC in attendance. Amy Aken, Staff Support and Rebecca Hersh, Intern gave a brief presentation on ASC and they distributed flyers and information for all members. Amy Aken stated that the ASC would like to partner and collaborate with the Advisory Board and IHSS in order to provide

better means for community organizations to network, exchange information, and provide leadership and address goals for improving the lives of Santa Clara County older adults. Amy stressed the importance of everyone's involvement. She stated that ASC Membership is free, please sign up!

Janie suggested that if possible have the Advisory Board set up an organizational membership with ASC and also do individual memberships. Have one member attend all ASC meetings and report back to the AB at the monthly meetings. A recommendation to think about.

Amy Aken also emphasized and gave additional information on the upcoming Coordinated Advocacy for Dual Eligibles Coalition Meeting on September 28th. She distributed a flyer for the meeting and encouraged everyone to RSVP and attend.

Ellen Rollins asked Amy what she thought about the Senior Aging Phasing Group, the Master Plan & Framework and the input ASC gave. Amy stated that the plan was well presented to the BOS. The plan encompasses quite a few issues and spoke to the budget issues as well. There seemed to be a very well thought out process and realistic financial planning ideas that might just work out. Amy also stated that Supervisor Shirakawa was very involved in the meeting and seemed very supportive of all the senior issues at hand.

Approve Minutes: August 21, 2012 minutes approved as written.

CAPA Report: (Mary Tinker was not in attendance, but provided her report via Leticia Sabadin who distributed copies to all members).

Mary Tinker reported CAPA met August 23 in Sacramento. CAPA continues work with stakeholders in workgroups regarding development of all facets of CCI and the collective bargaining shift to the state.

CAPA will provide a workshop at the upcoming C4A conference in Los Angeles, November 14-16, 2012. The topic will be pertaining to the Coordinated Care Initiative and the role of public authorities in the dual eligible demonstration pilots. Mary Tinker is on the committee planning this workshop and will be one of the presenters.

There have been multiple changes in staffing at the state that impact individuals CAPA interacts with closely, those are as follows:

- Ginni Bella Navarre is no longer with the LAO. Ginni has accepted a position with Health and Human Services. Her replacement is Rashi Kensarwani, a graduate from UC Berkley. Ms. Kensarwani came to San Jose and met with Jim Ramoni and Mary Tinker in addition to riding along with an IHSS social work supervisor on a home visit.
- Myesha Jackson is leaving Steinberg's office to take a position as the new Chief of Staff for the Assembly Human Services Committee.
- Debbi Thomson is leaving CDSS and will be the IHSS Program Manager for Sacramento County.

LTSS/IHSS State Readiness Review Standards

- A state transition plan will be done in order to identify readiness.
- CAPA participated in a work group for this.
- Public stakeholder meetings were held on Wednesday, 8/29/12 and Tuesday, September 4, 2012 to review the transition plan document for submission to the legislature.
- CMS provided a draft to indicate how they view readiness; this document is 103 pages and is highly focused on managed care organizations. The biggest issues are: assessment, care coordination, utilization management and a lack of understanding about how things work in California.
- CMS will be coming out in the fall to determine state and county readiness.
- The timelines are aggressive; it is difficult to make commitments on MOUs without rates.

Legislation

SB 411 – Price, sponsored by the unions deals with private sector PA assistants. The unions want training and certification requirements. Bill moved off to the Governor. This bill is very expensive and is being recommended for a veto.

AB 2538 – Speaker’s bill and vehicle for CCI. This bill is dead.

SB 1503 – Bill is dead.

AB 2343 – State has clear authority to send out sub-conviction reports. Chaptered 09/07/12

AB 1606, Perea – Local Public Employee Organizations: impasse procedures. Chaptered 09/14/12

The CCI clean-up bill has no number yet.

Programs Report: (Mary Tinker was not in attendance, but provided her report via Leticia Sabadin who distributed copies to all members).

Benefits Administration: There were 7,847 IPs enrolled in the Valley Health Plan and 8,384 IPs enrolled in the Dental/Vision plans during the month of August. Staff issued 369 Eco Passes.

IP Enrollment Sessions: Number of IPs in July: 399 (REVA)

Registry Services: There are 406 active IPs on the registry. The Registry completed 55 new consumer intakes, 43 matches and provided 181 interventions.

The Urgent Care Registry authorized 35 hours of service for the month of August.

Provider Training: There were no training sessions held in August, the next sessions begin September 2012. All classes are filled with waiting lists to get in.

The number of requests for information regarding the Job Development fund continues with a total of 14 inquiries in August.

Mary has been in contact with Rebeca at SEIU 521 to begin planning for the IP caregiver appreciation event in November. It will be held at the union office and Liberty Dental has offered to provide the pastries for refreshments. Jim and I will work on preparing the resolution to put before the BOS. It would be good to have AB members at the BOS meeting when it is passed as well as at the appreciation event.

California IHSS Consumer Alliance Report (CICA): Janie reported that there is no real 'new news'. Janie is trying her best to keep on top of all the upcoming meetings with regards to the Dual Eligibles. She encourages everyone to participate and be involved now more than ever. Janie mentioned the Center of Medicaid/Medicare and approval. The SCAN Foundation and CMS have all met and discussed this but there has been no final approval. The FEDS also have not approved.

Demand for active enrollment versus passive.

Janie also reported that CICA is excited to partner with "CARA"=California Association of Retired Americans. There are quite a few membership titles such as union members, non-profit members and other random members as well. CICA is looking forward to this partnership because it will develop more opportunities in education and advocacy. Janie will share more information at a later date.

Report from Social Services Agency: Jim Ramoni reported that as of September 28, 2012 there will no longer be a DROP BOX at the 1888 Senter Road IHSS location. All timesheets need to be mailed. All IHSS care providers have been notified. With the help of the Union-Mandy, Merina and Rebeca, notifications were sent out about the change with timesheets and mailing them all to the Chico, California address.

Jim also reported that with the CMIPS II Phase I County go live date of December 4th, IHSS has been preparing with full load conversion testing and information migrating. There will be a mandatory State wide training for all IHSS employees. Everyone at IHSS is preparing and gearing up for the 12/4 GO LIVE Date!

Jim delivered an envelope to Mary Tinker and Ross Graham which has enclosed the 60-day notification to all Clients and care providers of the new CMIPS II system within IHSS. The notification/flyer will be mailed out through the COASV Public Authority Services print company, "Print It Here" and IHSS will incur the mailing expense. The notification basically informs everyone of the new CMIPS II system with new timesheets. There are directions on how to complete the timesheets and additional helpful information. One major change with the timesheets is that the hours will calculate differently, for example no more fractions; all

time is recorded in hours and minutes. The timesheets will be scanned into a reader through the data entry system and the timesheets need to be very legible in order for the scanner to read them properly. Any illegible timesheets may be declined.

Jim also stated that they are re-assigning social workers for cases. There are approximately 30 cases per social worker with a total of 350-375 open cases at this time. Demand at this time is the once a year visit only as required by a social worker. Mandy asked Jim if a Client can request a specific social worker to work on their case and Jim said that IHSS will try to accommodate to the best of their ability and of course meet any kind of language barriers and/or specific needs. There are approximately 17,000 + Clients currently in the IHSS program. And believe it or not there have been quite a few that have been dropped from the system due to the medical certification requirement not being met. Jim states that IHSS will actually verify with the medical doctor if the certification has marked "NO" for no IHSS assistance. They do quite a bit of follow-up when needed. In some cases when they do not hear back from the Client or the physicians, they do have to close out the cases.

Side Note with regards to the mailing of timesheets and getting paid quickly: Janie mentioned that we (PA) in a newsletter for example, should push for care providers to have direct deposit for their IHSS paycheck.

Elect New Vice Chair for new fiscal year: Ellen Rollins was in attendance and officially accepted the Chair position within the board. The members made note that Theresa Wright should not be Vice Chair since she just vacated the Chair position. It was agreed that Dennis Schneider would volunteer as Vice Chair. He accepted and everyone was in consensus.

Next Meeting: The next meeting of the Advisory Board is scheduled for **Tuesday, October 16, 2012** from **11:30-1:30PM**, at the Council on Aging Public Authority Services Office at 2115 The Alameda, San Jose, CA. 95126.