

IHSS Public Authority Advisory Board Meeting
August 19, 2014
MINUTES

Members Present: Janie Whiteford, Deane Denney, Dennis Schneider, Ellen Rollins, Robert Stroughter, Theresa Wright, JoAnn Disbrow, Senon Hernandez, Terri Possley (ex-officio)

Members Absent: Richard Rangel

COA Staff Present: Mary Tinker, Leticia Sabadin

Guests Present: Mandy Lu, SEIU Local 521 Internal Organizer; Vera Sokolova, IHSS IP & SEIU 521 Assistant Chief Steward

Announcements & Public Comment: Janie Whiteford distributed a flyer for the upcoming CCI Meeting which will be held on September 24, 2014 at 3pm. Amber Cutler, Staff Attorney from the National Senior Citizen's Law Center will be a guest speaker. It will be at the San Jose Sobrato Conference Center off of Parkmoor and all are urged to attend.

Theresa Wright announced that she plans to attend the Vendor Forum Faire at the San Andreas Center on September 24th.

Approve Minutes: July 15, 2014 meeting minutes approved as written. Motion by Janie Whiteford to approve minutes, seconded by Theresa Wright, vote was unanimous.

CAPA Report: Mary Tinker reported CAPA met July 23 and 24 in Sacramento.

CCI Update: DHCS is working with the CCI counties to hold stakeholder's meetings as much as possible to inform/educate beneficiaries of the upcoming changes and the need to make educated choices. They are releasing via email a Coordinated Care Initiative Outreach Weekly Update as a vehicle to keep interested stakeholders informed about activities around the state. To obtain information regarding CCI or Cal MediConnect go to www.calduals.org . Copies of information and documents can be downloaded from this website. Regular updates are added to the site as the process continues. Santa Clara County full roll out will not take place until at least January 2015.

CDSS FLSA: CDSS has been working with CWDA and CAPA Rapid Response Teams to review the sample timesheet, travel timesheet, and other documents relevant to the new processes. CDSS conducted two stakeholder meetings to share the draft documents and obtain input from them. At the last RRT meeting CDSS included representatives from unions, Disability Rights California and CICA. The purpose was to obtain feedback from all of the participants relevant to their specific needs.

Legislative Report: The legislature reconvened August 4. There has been the traditional end-of-session flurry of action.

Below are synopses, recent actions, and action which must be taken prior to the end of session, on the major bills which CAPA has been tracking:

AB 485 (Gomez) concerns: Is the bill sponsored by the unions to accelerate the shift of collective bargaining for all counties to the state. It was passed out of the Assembly Appropriations Committee 8/14/14 and now proceeds to the Assembly floor for the final vote before it moves to the Governor.

AB 1522 (Gonzalez) oppose: Effective July 1, 2015, requires employers to provide at least three paid sick days for an employee who works in California for 30 or more days in a calendar year, unless the employee was otherwise represented by a collective bargaining agreement. AB 1522 mandates local public authorities to comply with these requirements for individuals who perform in-home supportive services, except that these requirements may be satisfied by entering into a collective bargaining agreement that provides an incremental hourly wage adjustment in an amount sufficient to satisfy the bill's requirements. There are many complex challenges to implement a paid sick leave benefit and it's going to be particularly difficult with all the changes necessary to implement SB 855 on the FLSA.

The Department of Finance is opposed to AB 1522 and their analysis of the bill says, "This bill would also result in county administrative costs to arrange service coverage for recipients and onetime Case Management, Information and Payrolling System (CMIPS) change costs of \$5 million for 2014-15 and \$25 million annually thereafter. There could also be as yet unquantified administrative costs for county home supportive service public authorities related to implementation of this bill. Any additional costs incurred by the counties would be borne by the state because county costs are contractually capped by memorandums between the counties and DSS."

Assembly Member Gonzalez is unwilling to carve-out IHSS from AB 1522 and her staff says she will only remove IHSS providers from the bill if the Governor requests it and assures her of a signature to the bill (with an IHSS carve-out).

AB 1703 (HALL) CO-SPONSOR: Would include within the definition of supportive services assistance in reading and completing financial and other documents essential for completing activities of daily living for a recipient of services under the IHSS program who is blind or

visually impaired, or who has another disability that significantly impairs his or her ability to read. *This bill has moved with amendments that change who would be eligible to blind consumers only.*

Programs Report: Mary Tinker reported:

Benefits Administration: There were 9,247 IPs enrolled in the Valley Health Plan and 9,853 IPs enrolled in the Dental/Vision plans during the month of July. There were 248 Eco Pass Clipper Cards issued.

Enrollment Session:

Number of IPs in July: 351

Registry Services: There are 524 active IPs on the registry.

The registry:

- Completed 49 new consumer intakes
- Attained 64 matches
- Provided 273 interventions

The **Urgent Care Registry** authorized 25 hours of service for the month of July.

IP Trainings Provided: No training was provided during July the next series of classes will start in September.

MOA with SEIU Local 521: The provider training survey was mailed to 2700 random IPs approximately July 24th. Public Authority staff are receiving and tabulating returned surveys. Surveys were requested to be returned to the PA by August 15 but will be accepted through the end of August. The number of IPs randomly selected to participate in the survey was derived as a statistically valid pool to attain sufficient returned surveys to make the survey results valid. As today a sufficient number of surveys have been returned to make the results valid.

The MOA was signed by everyone involved in the negotiations of the new agreement. The final document can be reviewed and downloaded from the Public Authority website at: www.pascc.org

Consumer Newsletter was mailed out and is available on the PA website. Next one will go out in October and will include information regarding CCI in Santa Clara County.

New class schedule went out on August 8, 2014 and at this point all of the English classes are full.

California IHSS Consumer Alliance Report (CICA): Janie Whiteford reported that the next CICA conference call is Wednesday, August 20th at 10am. All members are encouraged to participate in the call. It is an important meeting. The primary topic will be reviewing the new Fair Labor Standard Act (FLSA) Overtime Regulations. Deborah Doctor is the guest speaker on the call and

will be reviewing all the important information and what you need to know about the FLSA OT. Also on the call will be Fran Smith, PA Director from Yolo County and member of the CAPA Executive Board as well as Karen Keeslar, CAPA Executive Director.

Janie mentioned that she is very involved with CCI and on the subcommittee here locally. She is also involved with the California Collaborative initiative. They are working on a 'bill of rights' for CCI and getting into the legislative language for this effort. It is important to uphold these bill-of-rights as the Health Plans see this as a mandate. There are specifics relating to the patients of CCI.

Report from Social Services Agency: Terri Possley reported the new IHSS staff are up and running. There are two new supervisors that were hired in August 2014. With 16 new Social Workers, there are eight that started on August 18th and the other eight are still in process. The initial eight Social workers are all bilingual. Overall she has been impressed with all of the candidates. They were able to finish the new workspace using the IHSS lobby and setting up cubicles to accommodate the additional employees. Terri reported the training schedule is ready and lined out with basic IHSS training between new Social Workers and the seasoned Social Workers.

There is a lot of discussion in regards to the case load standards. Right now each Social Worker has approximately 400-415 case load a month. The Social Workers are having issues with returning calls. They are doing their best but find it difficult to manage at times. A lot of the Social Workers would like to stay with the recipient/case through the life of the case, if at all possible. They are getting the case load down to 307 per each Social Worker.

SSW I=easier cases

SSW II=tougher cases

The cases get distributed and divided by language first and then zip code.

County Counsel's Response to Honda Letter: Mary Tinker reported back on this topic. Mary sent the letter to Kristen Baker, County Counsel for review. The bottom line is that if this were a county advisory board, it would have to seek permission from the BOS to send a letter to Congressman Honda. The reason is that the advisory boards exist to advise the Board of Supervisors; they have no independent authority on its own. This group would be advised to obtain permission from the Public Authority Governing Board before sending a letter in support of anything. The group would also need to check to see if supporting this program is in line with the Board of Supervisors legislative priorities.

Next Meeting: All agreed: No meeting will be held in September.

The next meeting of the Advisory Board is scheduled for **Tuesday, October 21, 2014** from **11:30-1:30PM**, at the Sourcewise main office located at 2115 The Alameda, San Jose, CA. 95126.