

IHSS Public Authority Advisory Board Meeting
May 12, 2015
MINUTES

Members Present: Janie Whiteford, Deane Denney, Dennis Schneider, Robert Stroughter
Senon Hernandez (via tele-conference), Theresa Wright (via tele-conference),
Ellen Rollins (via tele-conference)

Members Absent: JoAnn Disbrow, Terri Possley (ex-officio)

COA Staff Present: Mary Tinker, Leticia Sabadin

Guests Present: N/A

Announcements & Public Comment:

Janie Whiteford announced there is a new Executive Director for SVILC and her name is Sheri Burns. Janie stated she will be sending a welcome letter to Sheri on behalf of the AB congratulating her.

Ellen Rollins announced SEIU Local 521 is hosting a free breakfast and lunch event by the People Movement Assembly “Nothing About Us Without Us” on Sunday, May 17th. This event is free from 9am – 4pm and will be held at the SEIU Office on Zanker Road, San Jose.

Mary Tinker reminded everyone about the CICA Training next week on 5/19 and also DCAD (Disability Capitol Action Day) on 5/21. Mary reiterated that all members who plan to attend these events are eligible for travel expense reimbursements and to keep receipts to submit for reimbursement. Janie and Ellen have registered and plan to attend these events.

Mary Tinker distributed CICA brochures provided by Charlie Bean, CICA Executive Director.

Dennis Schneider and Janie Whiteford volunteered to man a resource table to provide Public Authority and IHSS information at the Parents Helping Parents Transitions Faire on April 23, 2015. They stated there was a good amount of people in attendance and there were 100 concessions.

Mary Tinker announced the Outreach Activities with IHSS in conjunction with the Union. They will be doing outreach efforts at health fairs throughout the county. This will be an ongoing activity with staff of IHSS and SEIU; they will give out IHSS magnets as well as informational flyers printed in 4 different languages: English, Vietnamese, Chinese and Spanish. Deane Denney will provide information on possible venues for IHSS outreach booths to attend.

Approve Minutes: March 17, 2015 meeting minutes approved as written. Motion by Janie

Whiteford to approve minutes, seconded by Bob Stroughter, vote was unanimous.

CAPA Report: Mary Tinker reported the May Revise is due out on May 14th. CAPA met for their quarterly half-day meeting for operational discussion then the regular CAPA meeting on April 22 and 23 respectively.

DCAD: CAPA is preparing to participate in the annual Disability Capitol Action Day scheduled at the Capitol on May 20th.

CAPA Directors are encouraging their AB members to attend the CICA Training Summit. There will likely be a few Directors in attendance. Charles Calavan, Director for the Alameda PA will be providing a presentation on roles and responsibilities of AB members.

CAPA submitted Mary Tinker's name as a candidate for appointment to the Statewide Authority Advisory Committee. The chance of this appointment taking place are slim to none but CAPA felt it was important to put in a representative and as the CAPA President and one of the CCI counties Mary was selected.

CUHW which is an affiliate of SEIU is being absorbed by SEIU and UDW. CAPA members whose IPs are represented by CUHW are looking for direction on how the transitions will take place

Legislation:

AB 11 (Gonzalez) Employment: paid sick days: IHSS

Location: APPR. Suspense File

Summary: Would revise the definition of an employee under the Healthy Workplaces, Healthy Family Act of 2014, as of July, 2016, include IHSS providers.

CAPA is concerned about the fiscal impacts and difficulty paying for and finding replacement workers for IHSS consumers if this were put in place.

CAPA Position: Concerns

AB 67 (Gonzalez) Double Pay on the Holiday Act of 2015

Location: APPR. Suspense File

Summary: Would enact the Double Pay on the Holiday Act of 2015 that would require an employer to pay at least 2 times the regular rate of pay to an employee for work on a family holiday as defined.

CAPA has concerns about increased county costs in light of the tentative nature of the CCI pilot which would result in the MOE going away. This would result in much higher county exposure.

CAPA Position: Concerns

AB 97 (Weber) IHSS: provider wages

Location: Re-referred to Appropriations

Summary: Would declare the intent of the Legislature to enact legislation to create a mechanism to pay IHSS providers for additional hours worked through the Coordinated Care Initiative.

CAPA Position: Watch

AB 211 (Gomez) In-Home Supportive Services

Location: APPR. Suspense File

Summary: Would change implementation of the Statewide Authority assumption of responsibilities for collective bargaining for all 58 counties January 1, 2016.

CAPA Position: Watch

AB 470 (Chu) IHSS: fingerprinting

Location: APPR.

Summary: Current law requires the Department of Justice to charge a fee to the IHSS providers to cover the costs of administering the background check program. This bill would require the above fees to be placed in the IHSS Fingerprint Account, which would be established by the bill. The bill would continuously appropriate those funds to the DOJ for use to offset costs incurred in administering the background checks and for maintenance and improvement to the systems from which the information is obtained.

CAPA Position: Sponsor

AB 1436 (Burke) IHSS: authorized representative

Location: APPR.

Summary: Would authorize an applicant for, or recipient of, IHSS to designate an individual to act as his or her authorized representative for purposes of the IHSS program. The bill would define an authorized representative to mean an individual who is appointed in writing, on a form designated by the State Department of Social Services, by a competent person who is an applicant for or recipient of IHSS, to act in place or on behalf of the applicant or recipient for purposes related to the program.

CAPA Position: Co-Sponsor with CWDA

ARJ 8 (Brown) Older American's Act of 1965

Location: AGING & I.T.C.

Summary: This measure would recognize the 50th anniversary of the Older American's Act of 1965, affirm the Legislature's continuing support for the goals of the act, and memorialize the United States House of Representatives and United States Senate to reauthorize the act.

CAPA Position: Co-Sponsor with C4A

SB 128 (Wolk) End of Life

Location: APPR.

Summary: Would enact the End of Life Option Act Authorizing an adult who meets certain qualifications, and who has been determined by his or her attending physician to be suffering from a terminal illness, as defined, to make a request for medication prescribed pursuant to these provisions for the purpose of ending his or her life.

CAPA Position: Neutral

SB 199 (Hall) IHSS: reading services for blind and visually impaired recipients

Location: APPR. Suspense File

Summary: Would, commencing April 1, 2017, include within the definition of supportive services assistance in reading and completing financial and other documents for a recipient of services under the IHSS program who is blind. By expanding the scope of available services under the IHSS program this bill would impose a state-mandated local program. The bill would also require the Director of Health Care Services to seek any federal approvals necessary to ensure that Medicaid funds may be used in implementing this provision.

CAPA Position: Co-sponsor

Programs Report:

Benefits Administration: There were 9,439 IPs enrolled in the Valley Health Plan with 8272 of those in the Classic Plan and 1167 in the Preferred Plan. There were 10,032 IPs enrolled in the Dental/Vision plans during the month of April. There were 174 Eco Pass Clipper Cards issued.

Enrollment Session:

Number of IPs in April: 372

Number of IPs partially done: 315

Registry Services: There are 547 active IPs on the registry.

The registry:

- Completed 56 new consumer intakes
- Attained 85 matches
- Provided 311 interventions
- Created new consumer profiles in the database for each person added to the registry

Urgent Care Registry authorized 18 hours of service for the month of April.

Registry Recruitment: The Registry provided one recruitment orientation in English with 32 participants. Staff is following up checking references and scheduling interviews as next steps in the process individuals must go through to be accepted on the Registry. So far 14 of these individuals have been added to the Registry.

PA Training Activities: Work continues in building partnerships throughout the county for expanding the training sessions to new locations, instructors and specific expertise.

A meeting with the principle of the Morgan Hill Adult School to discuss possible partnership to offer IHSS classes in South County was very successful. Also met with the principle of the Milpitas Adult School to discuss a possible partnership to offer IHSS classes and recruit instructors.

Janie Whiteford is the instructor for the new Caregiver Support class.

A new session Fundamentals of Caregiving was completed and work on editing, restructuring and finalizing the curriculum has begun. This will be offered in the fall.

The training coordinator is interviewing IPs that have been carefully chosen to be peer trainers.

IP Trainings Provided: Public Authority provided 13 training sessions in April with 278 participants being trained.

Provider Enrollment: The Public Authority began group orientations April 17th at the union office. PA staff is providing two, one hour orientation sessions every Friday with the following 30 minutes presented by the union. Meetings are scheduled every Friday 9:00 am and 2:00 pm. The PA Enrollment website has been updated to reflect the new requirement for individuals seeking to enroll as an IHSS provider in Santa Clara County. This is working well so far.

California IHSS Consumer Alliance Report (CICA): Janie Whiteford announced that on May 13th they are having their CICA Annual Meeting. This annual meeting is a requirement by law and some agenda items will be financials, announcements and membership. Janie made another reminder about the upcoming CICA training on May 19th and some of their agenda items are mock sessions and brainstorming. They have 65 people signed for this training.

On May 20th DCAD is scheduled at the State Capital in Sacramento.

Janie once again mentioned that Charles Bean is doing an exceptional job with CICA.

Report from Social Services Agency: Terri Possley was not in attendance but gave an update via email that was sent to Mary Tinker and presented:

There is A LOT going on at IHSS! Here's my update I would have shared:

- We finished interviews for new CCI Social Services Program Manager I. Checking references and hoping to make a decision this week. This new position will oversee the new CCI Unit as well as the Application Readiness Unit.
- The Application Readiness Supervisor retired and I'm in process of hiring a temporary Supervisor before hiring a permanent one. This new Supervisor will report to the new Program Manager in the CCI Unit.
- I have lists for the new CCI Social Work Coordinator I and the new four Social Worker codes. Once I select the new CCI Program Manager, they will then interview for all of the new positions in the CCI Unit as well as the Application Readiness Unit.
- I am in Negotiations between 4/29/15. The contracts are set to expire 6/21/15. While we are hopeful that we will have a new contract by 6/21/15. If we do not come to agreement, my schedule will be packed tight between 4/29/15 through the time we come to agreement. Currently, I'm in Negotiations anywhere between 24-40 hours every week. I do not have anybody filling in for me at work and I'm also overseeing the Application Readiness Unit because we have a vacancy for the Supervisor.
- We are working on a project at IHSS to address all of the 9,000+ overdue reassessments between now and 12/31/15.

- As a pilot county for the Blind and Visually Impaired accommodations, we contacted 400+ recipients either face to face or by phone to determine if they would like to be accommodated for the blind/visually impaired status. The vast majority responded that they would prefer not to be accommodated with large print fonts on their NOA's and timesheets, audio CD, telephonic service, etc. Most of the recipients stated they trust their IP's to read their NOA's, sign their timesheets. CMIPS II has added fields in the computer system so that social workers can track how blind and visually impaired recipients wish or do not wish to be accommodated. We are now being asked to ask these additional questions during every intake assessment and reassessment and document in CMIPS II for the State to track.

Advisory Board Recruitment: On May 1, 2015 Mary Tinker sent an email to all AB members:

Below are the requirements for the vacant seats on our Advisory Board. It is important that we work to find people willing, able and committed to filling these vacancies. I would like to request each of you take some time to consider your contacts and see if there is anyone you know or know of that might be willing to explore the possibility of becoming an AB member.

If you do know of someone please speak with them about it, see if you can get them to attend the May meeting and let's see if we can get past this issue of having to cancel meetings because we can't get a quorum.

Current Vacant Seats:

Seat 4

Nominee must be a consumer and an advocate for seniors who has served or is currently serving on a senior or disability advisory committee, board, or commission, within Santa Clara County.

Seat 6

Nominee must be a consumer and an advocate for the disabled who has served or is currently serving on a senior or disability advisory committee, board, or commission within Santa Clara County.

Seat 8

Nominee must be a consumer and disabled-current or recent consumer of County In-Home Supportive Services.

--Mary also emphasized the fact that with the Brown Act, there are certain rules and guidelines and one of them is conducting these AB meetings in person. AB members should try their best to be present for these monthly meetings and trying to do them via teleconference should be on an exception basis only.

Janie did mention that she has reached out to some folks that may have possible interest.

She would like to ask the new SVILC Executive Director-Sheri Burns if she would be interested in becoming an AB member.

Future Agenda Items:

Janie Whiteford asked members if they are interested in having the Health Plans come to one of our AB meetings and speak about an update on CCI and also how the relationship between them and IHSS is coming along. AB members thought this was a good idea and would like to have this happen.

Janie was in contact with Lori Anderson from the Santa Clara Family Health Plan and She thinks it would be a good idea to invite her to one of our meetings in September or October 2015.

Next Meeting: The next meeting of the Advisory Board is scheduled for **Tuesday, June 16, 2015** from **11:30-1:30PM**, at the Sourcwise main office located at 2115 The Alameda, San Jose, CA. 95126.