IHSS Public Authority Advisory Board Meeting February 21, 2017 MINUTES

Members Present: Janie Whiteford, JoAnn Disbrow, Robert Stroughter, Theresa Wright

(via tele-conference), Otilia Ioan (via tele-conference), Senon Hernandez

(via tele-conference)

Members Absent: Deane Denney, Dennis Schneider, Judy Pipkin, Ellen Rollins,

Terri Possley (Ex-Officio), Mary Tinker

PA Staff Present: Ross Graham, Leticia Sabadin

Guests Present: Cheryl Hewitt, IHSS Consumer and possible AB Member; Lori Andersen,

Operations Director for Santa Clara Family Health Plan & Potential AB Member; Gianna Spina, ILS/PAS Coordinator for SVILC; Beverly Lozoff,

Board Member for NAMI & Potential AB Member

<u>Announcements & Public Comment:</u> JoAnn Disbrow, current Chair for this board announced her resignation effective February 28, 2017. Thank you JoAnn for your active participation and contribution to this Advisory Board. We appreciate your time and valuable experience as a member with the qualifications under a public health representative who has knowledge of both geriatrics and disability.

Janie Whiteford distributed a flyer: CICA "Storybook" –tell us your story—Tell us how IHSS affects your life. Forms need to be filled out and sent via email to info@cicaihss.org.
Janie and CICA hope to share these stories in May at the CICA annual conference.

<u>Approve Minutes:</u> Motion by Robert Stroughter to approve January 17, 2017 meeting minutes as written, seconded by Janie Whiteford, vote was unanimous.

CAPA Report: CAPA met for their quarterly day and a half meetings January 25th and 26th.

<u>State Budget:</u> Governor Brown released his January budget proposal January 10th. It did not include any reductions in IHSS. The Governor did make the decision to discontinue CCI because it has not met the savings expectations over the last three years. What discontinuing CCI means is IHSS is being pulled out of the managed care plans and the capitated rate the MCOs receive will be reduced by that amount. The beneficiaries in CCI will remain in CalMedi Connect and will continue with their same providers and should see no change to their services.

If nothing changes this would mean the counties are going to resume paying 35% of the non-federal share of costs for IHSS as it was prior to CCI. This impacts all counties not just the seven CCI counties. CSAC is working with the administration to develop a methodology to prevent this

from causing harm to the counties. CWDA and CAPA are working with and supporting CSAC in this effort. Additional impacts to discontinuance of CCI:

 Eliminates the MOE resulting in increased county costs upwards of \$624 million in FY 2017/18 Statewide Authority was disbanded effective 1/10/17 and bargaining responsibility returned to the county and PA.

<u>FLSA Update:</u> CDSS stated at the CAPA meeting there would be no further exceptions or reprieves for providers who attain a third violation. Everything that can be done to assist IPs to avoid getting violations is being done so if they reach the third violation it will be enforced.

Santa Clara County IHSS did not have anyone with a third violation.

<u>Electronic Timesheets:</u> Pilot program expected in May with rollout to other counties possible as early as July. Electronic timesheets are optional so consumers and providers can choose to continue using the current paper timesheets.

PROGRAMS REPORT

<u>Benefits Administration</u>: There were 10,460 IPs enrolled in the Valley Health Plan with 6,319 of those in the Classic Plan and 4,141 in the Preferred Plan. There were 11,128 IPs enrolled in the Dental/Vision plans during the month of January. There were 198 Eco Pass Clipper Cards issued with 15,480 total active Eco Passes in the new year.

Enrollment:

Number of IPs enrolled: 572

The number of individuals attending the group enrollment sessions was 60 to 70 per session. Group sessions are held Friday so approximately 560 in January.

Registry Services: There are 525 active IPs on the registry and 1045 active consumers.

<u>Care Coaching:</u> The Registry received 32 referrals for Care Coaching in the month of January. Two referrals were made by Santa Clara Family Health Plan.

On this topic there was some group discussion. Janie asked what types of cases were being referred for Care Coaching and Lori asked about wait times for helping these cases. We agreed to gather information about this topic for a more detailed discussion at a future meeting.

<u>Registry Recruitment:</u> One Registry Introduction Training session was held in January. This session was held in English. There were 33 individuals prescreened and invited to participate with 26 attending.

Urgent Care Registry authorized 10 hours of service for the month of January.

Expedited Registry: Expedited Registry received 9 referrals in January.

Training for Consumers and Providers:

Consumer Training: One Call and Connect session was held in January with 2 participants. The session was titled "Falls Prevention."

IP Trainings Provided: The new semester for Public Authority training does not begin until February so there were no classes offered in January.

Over Time Training: The Public Authority provided over the phone training/counseling for 7 IHSS providers on overtime issues and how to properly complete their timesheet.

<u>California IHSS Consumer Alliance Report (CICA)</u>: Janie Whiteford reported that there are currently 28 counties that are members of CICA. Janie reminded all of the statewide call that is scheduled on the 3rd Wednesdays of the month at 10am. They are planning a CICA annual conference on May 24th with Senior Lobby Day on May 25th; this is still in the planning stages. Janie also mentioned that the Disability Capital Action Day (DCAD) event in Sacramento may be held in June.

Lori Andersen shared:

As far as CCI, for Santa Clara Family Health Plan, it is business as usual. There may be new trailer bill language that may or may not include IHSS and she believes the financial piece will be different but at this point they are treating CCI as "not ending". They are waiting for the final outcome.

We had a guest, Gianna Spina, ILS/PAS Coordinator from Silicon Valley Independent Living Center who introduced herself again at this point and gave a brief overview of her role at SVILC and how she assists in getting consumers and IPs linked. She is interested in these AB meetings and plans to attend in the future.

Also at this time, Otilia who was on the phone, requested that her item be put on the agenda for the next meeting: Peer Mentoring Program. We have included it in the 3/28 agenda.

Report from Social Services Agency: Terri and Inessa were unable to attend this meeting. NOTE from Terri on 2-21-17 at 11:56 am:

Our building has been evacuated due to threats of flooding. Have to stay back to manage program that has been out stationed at different building. Sorry,

Terri Possley

Next Meeting:

The next meeting of the Advisory Board is <u>Tuesday</u>, <u>March 28</u>, <u>2017</u>, <u>from 11:30 pm – 1:30 pm</u>, at the <u>Sourcewise Main Office at 2115 The Alameda</u>, <u>San Jose</u>, <u>CA. 95126</u>.