

IHSS Public Authority Advisory Board Meeting
September 27, 2022
MINUTES

ZOOM VIRTUAL MEETING

<https://zoom.us/j/97448761420?pwd=bmR1b3NIMEVUWHR1UGFkNUo4V1Z0UT09>

Meeting ID: 974 4876 1420

Passcode: 293979

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*****This meeting is being recorded for purposes of capturing the meeting minutes.***

Members Present via Virtual/Conf. Call: Mathew Lubinsky; Darcy McCann; David Forderer;
Janie Whiteford; Beverly Lozoff; Terri Possley (Ex-Officio); Joyce Felix

Members Absent: Emilio Carrillo

PA Staff Present via Virtual/Conf. Call: Edith Gong, Leticia Sabadin

Guests Present via Virtual/Conf. Call: Steve Kline, Board Aide for Board of Supervisor Ellenberg,
District 4

Announcements & Public Comment:

- Mathew Lubinsky announced Joyce Felix as our newly appointed AB member effective August 16, 2022. Congratulations & Welcome Joyce!
- Mathew Lubinsky also announced the November 17, 2022 Care Provider Event. All AB Members are invited to attend this annual event and show support. More information to follow.
- Leticia Sabadin asked Steve Kline, Board Aide to Supervisor Ellenberg-District 4 if Supervisor Ellenberg will be able to attend our Care Provider Event on November 17th. Steve stated he would check with the scheduler and further discuss with the Supervisor and let us know.
- David Forderer announced that he will be meeting with Congressman Jimmy Panetta next month on October 15th. If members have any questions or concerns that David can address with Congressman Panetta please contact David via email.
- Darcy McCann mentioned the 14th Annual Disability Awareness Day on Thursday, October 13th from 10am-1pm at the San Jose City Hall West Plaza. All are welcome!
- Janie Whiteford mentioned the ADRC (Aging & Disability Resource Committee) Statewide organization, the response that she is working on and will forward to all members and Steve Kline.
- Janie Whiteford also mentioned that CICA mailed out information regarding partnership with HomeBridge Homecare based out of Oakland. They received a grant through the State for IHSS Career Pathways; rollout by January 1, 2023. Working on focus groups. Janie emailed Darcy, Mathew and David with this information and asking for participants for the focus groups.
- Janie Whiteford reminded everyone that she had Leticia forward an email from the Office of Disability Affairs. Please take a look and try to complete the surveys.

Report Back from the Day of Action: California for All Ages & Abilities in SAC on September 20:

- Janie Whiteford reported that she got there a little late and missed the keynote speaker. Janie mentioned their website has videos of all the speakers and their presentations. Edith will email the links for the website.

Janie had the opportunity to speak at the end, during their open mic session. She had a great time and had fun meeting and seeing people versus on ZOOM calls/meetings. It was overall a great event.

Janie also mentioned that she spoke to Leora (Filosena), CDSS Deputy Director of Adult Programs, with regards to the AB budget and list of things they can do.

Janie also spoke to Kim Rothchild (CAPA Executive Director) with regards to the board funding and having it re-instated to the original amount of \$56K. They plan to go through the budget process through the Governors' office rather than the legislature. This will be an all-board member effort to push and advocate for this and speaking to Congressman and State staff. Janie wants to send a letter to the Governor as well. Janie would like to further discuss this and agenda for the next meeting. (David offered his assistance to get it approved).

- Edith Gong, Steve Kline and Darcy McCann also attended the event.
- Darcy McCann loved the keynote speaker; thought she was fabulous. The energy in the room was great and very empowering. This was so important and to see people taking it to the next level was awesome. Darcy was glad she was able to make it and she learned so much and cannot wait to learn more and continue to be involved.
- Edith Gong stated that this was a learning experience. To hear and see the progress against the Master Plan on Aging was very inspiring. She walked away feeling hopeful, inspired and empowered.

Approval of Minutes:

- Motion by David Forderer to approve the August 16, 2022 meeting minutes; seconded by Beverly Lozoff, vote was unanimous.

California IHSS Consumer Alliance Report (CICA):

- Janie re-iterated what she mentioned earlier. CICA partnering with HomeBridge for Career Pathways.
- Work with Department of Social Services on how to utilize the AB funds once they have approved the new budget funding. A big push for recruitment of IPs and Consumer Education.
- Consumer control, how CICA can help, how they can make sure folks get the services they need.
- Labor codes, consumers are the employers, and knowing what their responsibilities are and what they need to do to have positive working relationships with their IPs.
 - Relationship issues are troublesome. Suggest having new consumers watch a video once they have approved IHSS hours. IPs must watch videos, why not the consumers as well.

SEIU Local 2015 Report:

- Emilio Carrillo was not able to attend due to a doctor's appointment with his recipient. Below is his email to all AB members, with a report.

--Here are the current updates from SEIU:

-We have our quarterly meeting coming up this Saturday, October 1st, 2022 from 10am- 12pm at 2302 Zanker Rd, San Jose, CA 95131.

- After this we will be phone banking for Cindy Chavez for Mayor of San Jose.
- We will also be banking for Cindy Chavez Wednesday to Thursday from 2pm to 6 pm.

Social Services Agency Report:

- Terri Possley reported that they are waiting to hear back from the State regarding when in person, face-to-face annual re-assessments will commence again. When she receives final notification, she will share with the Board.
- There was a mass email/outreach effort to over 500 IHSS recipients regarding the heat wave/heat advisory. (David confirmed that he received this email, the link worked, and it was great to receive).
- There is a major change with the Intake process. Social Workers will be going out on home visits whether or not they have the Form 873 (Health Certification) on file/submitted for the recipient. In the past, a case would only be open once this form is completed and received by the SWs. This new process will be effective October 1, 2022. The new process is client centered/focused and client driven. The form can be filled online and emailed to IHSS.
- Darcy McCann also received the heat advisory mass email, and it was very easy to read and understand.

PROGRAMS REPORT

*Below in yellow/OR *asterisk were topics that were highlighted and mentioned.*

--PA has staff shortages. Recent resignation from a staff with only a three-day notice. PA continues to be very busy and business as usual.

Benefits Administration:

There are **12,698** IPs enrolled in the Valley Health Plan with **3,222** of those in the Classic Plan and **9,476** in the Preferred Plan. **13,330** IPs are enrolled in the Dental/Vision plans. There were **105** Smart Pass VTA Cards issued.

Enrollment:

Number of IPs enrolled: 542

Fingerprints that are delayed (awaiting DOJ results): **16**

Group Orientation attendees: **634**

Scheduling an appointment is ~15 business days (3 weeks) from the time an IP completes the viewing of the orientation videos.

Registry Services:

There are **527** active IPs on the registry and **2,390** active consumers.

The Registry:

- Completed **96** new consumer intakes
- Generated **538** referral lists
- Attained **78** matches
- Provided **900** new interventions with over **348 hours** spent on the interventions

Care Coaching: The Registry received **16** referrals for Care Coaching

- **9** care coaching consultations were conducted
- Total active consumers 23

- Total inactive consumers 214

Urgent Care Registry: There were **0** hours of urgent care services this month.

Emergency Backup Registry: There were no (0) requests for an emergency backup provider this month. There are a total of **11** providers on the emergency backup registry.

Registry Introductory Training (RIT): **Five** remote RITs were held; two each of English and Spanish and one of Vietnamese (1:1 session).

- **30** interviews were conducted
- **67** reference check calls made, with **60** completed reference checks
- **30** providers were invited to the eRITs
- **26** providers were added to the registry; 20 ENG / 5 SP/ 1 VIET

EPG (formerly PPE): A total of **25** kits were picked up with **12** sets going to IPs and **13** to Consumers for a total of **230** masks and **460** pairs of gloves. Only 30% of those who requested PPE came to pick it up. The PA is looking into additional reminders closer to the pickup date so we can increase the percentage of pickups over orders placed.

Public Authority Phone Calls: The PA received **6,404** phone calls. Breakdown of the calls:

- **Registry 2,070**
- **Enrollment 1,827**
- **Benefits 2,046**
- **Training/PPE 461**

IP Trainings: The PA is piloting email notifications for Fall class registration versus physical mailing of the schedule. Subsequent targeted emails have been sent to IPs via the ProClass registration platform for classes and languages with low registration and in danger of being cancelled for not meeting the minimum enrollment level. The first set of classes will start on September 6.

Direct Deposit: **85.1%** of paid providers are using direct deposit.

Sick Leave Update: **28,852** active IPs have accrued 24 hours of sick leave. **2,315** have claimed some hours and **1,286** have claimed all 24 hours.

CAPA REPORT

*Below in yellow/OR *asterisk were topics that were highlighted and mentioned.*

CAPA met on August 25.

General Updates

Minimum wage is going up to \$15.50 starting January 1, 2023 because of SB 3, Chapter 4, Statute of 2016, enacted on April 4, 2016. The wage increase of 3.5% is because the US Consumer Price Index

exceeded 7% at the end of the fiscal year. The county fiscal department will be submitting a wage change request prior to the Oct. 30, 2022 deadline. The new rate will be \$17.22 starting 1/1/23.

Many PAs have been getting requests to sign Public Service Loan Forgiveness requests from IPs. PAs cannot sign these documents because they are not the employer of IHSS providers.

CDSS Updates

Permanent Provider Backup System

- ACL 22-65 for the backup provider system was released on August 2 and can be found here: <https://www.cdss.ca.gov/Portals/9/Additional-Resources/Letters-and-Notices/ACLs/2022/22-65.pdf?ver=2022-08-09-155732-653>. In addition, changes to CMIPS have been shared with PAs nor IHSS. The ACL states that no earlier than October 1 is the expected launch date of the new system. (Santa Clara PA is ready to launch on October 1, but cannot do so until CMIPS has been changed and we are sure that providers can be paid the \$2 wage differential.)
- The County Fiscal Letter (CFL) for backup provider admin funding has not yet been released.

Career Pathways

- Homebridge of San Francisco, was the first non-county/PA entity to be awarded a contract to deliver training classes for Career Pathways. They are looking to rollout classes in January.
- CDSS finally provided more detail and answers to funding questions for PAs participating in Phase I. The launch is still scheduled for late September with classes starting in October. Funding for the program will only cover classes from October 1, 2022 – December 30, 2023. The program is funded through March 30, 2024, but CDSS needs time to be able to make payments to IPs for class attendance and incentives, so they require the additional 90 days to process requests.
- (Santa Clara is working with its education partner, Fremont Union High School Adult Education, to finalize the class offerings – online only to start and will sign a new MOU just for Career Pathways.)

Legislative Update

The legislative session concluded in August. The status of the bills have been added to the chart. Note that several bills have been enrolled (passed by both houses and awaiting the Governor’s signature) or chaptered (signed by the Governor).

Bill #	Author	Topic	Summary	CAPA Position	Status
AB 1355	Levine	Medi-Cal: Independent Medical Review System	Would require the State Department of Health Care Services to establish the Independent Medical Review System (IMRS) for the Medi-Cal program, commencing on January 1, 2023.	Watch	Enrolled
AB 1751	Daly	Workers’ compensation: COVID-19: critical workers	Current law defines "injury" for an employee to include illness or death resulting from the 2019 novel coronavirus disease (COVID-19) under specified circumstances, until January 1, 2023. Current law requires an employee to exhaust their paid sick leave benefits and meet specified certification requirements before receiving any temporary disability benefits or, for police officers, firefighters, and other specified employees, a leave of absence.	Watch	Enrolled

			This bill would extend the provisions relating to COVID-19 until January 1, 2025.		
AB 1797	Weber	Immunization registry.	Existing law authorizes local health officers & State Department of Public health to operate immunization information systems; also allows disclosure of patient or client demographic information, immunization data, adverse reactions to the immunization, or other information needed to identify the patient or client or to comply with other laws. This bill would instead require health care providers and other agencies, to disclose the specified immunization information, and add race or ethnicity to the list of information that shall or may be disclosed.	Watch	Enrolled
AB 1900	Arambula	Medi-Cal: income level for maintenance.	Under current law, certain medically needy persons with higher incomes qualify for Medi-Cal with a share of cost, if they meet specified criteria. Existing law requires income levels for maintenance at the lowest levels that reasonably permit a medically needy person to meet their basic needs. For a single individual, the amount of the income level is based on a calculation of 80% of the highest amount that would ordinarily be paid to a family of 2 persons. This bill would increase the income level for maintenance to be equal to the income limit for Medi-Cal without a share of cost for individuals who are 65 years of age or older or are disabled, generally totaling 138% of the federal poverty level.	Support	Senate- Appropriations
AB 1944	Lee	Local government: open and public meetings.	Current law, the Ralph M. Brown Act, requires, with specified exceptions, that all meetings of a legislative body of a local agency, as those terms are defined, be open and public and that all persons be permitted to attend and participate. Current law, until January 1, 2024, authorizes a local agency to use teleconferencing without complying with those specified teleconferencing requirements in specified circumstances when a declared state of emergency is in effect, or in other situations related to public health. This bill would specify that if a member of a legislative body elects to teleconference from a location that is not public, the address does not need to be identified in the notice and agenda or be accessible to the public when the legislative body has elected to allow members to participate via teleconferencing.	Support	Senate – Governance and Finance Committee
AB 2449	Rubio, Blanca	Open meetings: local agencies, teleconferences	This bill would authorize remote participation in local public meetings if at least a quorum of the members of the legislative body participates in person from a location clearly identified on the agenda that is also open to the public and situated within the boundaries of the local agencies. The local agency must post agendas, members of the legislative body attending the meeting by teleconference must participate in both audio and video formats, and members of the public must have call-in and internet-based access for attending and participating in the meetings.	Watch	Chaptered

AB2647	Levine	Local government: open meetings	The Brown Act requires the meetings of the legislative body of a local agency to be conducted openly and publicly, with specified exceptions. Current law makes agendas of public meetings and other writings distributed to the members of the governing board disclosable public records, with certain exceptions and requires a local agency to make those writings distributed to the members of the governing board available for public inspection at a public office or location that the agency designates. This bill would instead require a local agency to make those writings distributed to the members of the governing board available for public inspection at a public office or location that the agency designates or post the writings on the local agency's internet website in a position and manner that makes it clear that the writing relates to an agenda item for an upcoming meeting.	Support	Enrolled
SB 842	Dodd	Health care: medical goods: reuse and redistribution.	Would require the Department of Rehabilitation to establish a comprehensive 3-year pilot program in the Counties of Contra Costa, Napa, Solano, and Yolo to facilitate the reuse and redistribution of durable medical equipment and other home health supplies. The bill would require the department to contract in each county with a local nonprofit agency to oversee the program and require the nonprofit agency to develop a computerized system to track the inventory of equipment and supplies available for reuse and redistribution and organize pickup and delivery of equipment and supplies. Requires Department on or before January 1, 2026, to submit a report that includes an evaluation of successes/challenges of the pilot program; bill would repeal its provisions on January 1, 2030.	Support	Enrolled
SB 861	Limon	Dementia Care Navigator Grant Program.	Would establish the Dementia Care Navigator Grant Program, to be administered by the California Department of Aging, in partnership with organizations with expertise using community health workers, promoters, and health navigators. The bill would require an organization that receives a grant to provide an annual report on the services provided on or before December 31 of the year the grant is received.	Support	Enrolled
SB 1093	Hurtado	Community care facilities: criminal background checks.	This bill removes the requirement that a request to transfer a current criminal record clearance from one licensed community care facility to another be made in writing to the Department of Social Services (CDSS). This bill instead requires the licensee to submit a request for such a transfer via a form provided by CDSS or submission via the department's secure online portal.	Position not needed	Enrolled
SB 1100	Cortese	Open meetings: orderly conduct.	This bill would authorize the presiding member of the legislative body conducting a meeting to remove an individual for willfully interrupting the meeting. And, except as provided, would require removal to be preceded by a warning by the presiding member of	Watch	Chaptered

			the legislative body and request that the individual curtail their disruptive behavior.		
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- Edith Gong also shared that they had a very productive CAPA Strategic Planning Meeting. They have a new Executive Director, they are launching a new website soon and for those of you who did not know, Edith is the Secretary of CAPA! And she is on the Consumer Orientation Workgroup & IHSS Regional Task Force.

Special Notes:

- Edith and Leticia are requesting invoices, expense reports from the attendees of the Day of Action in Sacramento. Please send info/receipts via email to Leticia.
- David stated that he needs at least a 48-hour notice for an outreach ride if we are to have our monthly AB meetings in person.
- Mathew mentioned that we usually go dark in the month of December. He also suggested that maybe we could have a guest speaker or some type of training, some informational meeting with regards to Consumer responsibilities in lieu of the December Board Meeting. Janie stated that she would try to line something up. This should be a future agenda item.

Next Meeting:

- Next Advisory Board meeting:
Tuesday, October 18, 2022, from 12 noon to 1:30 pm via **ZOOM Virtual/Conference call**.