

IHSS Public Authority Advisory Board Meeting
April 18, 2023
MINUTES

ZOOM VIRTUAL MEETING for Guests:

<https://zoom.us/j/97448761420?pwd=bmR1b3NIMEVUWHR1UGFkNUo4V1Z0UT09>

Meeting ID: 974 4876 1420

Passcode: 293979

Phone Only:

+1 669 900 9128 US (San Jose)

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*****This meeting is being recorded for purposes of capturing the meeting minutes.***

Members Present : Mathew Lubinsky; Darcy McCann (via Zoom); Emilio Carrillo;
Joyce Felix; Janie Whiteford; Beverly Lozoff

Members Absent: David Forderer; Terri Possley (Ex-Officio)

PA Staff Present: Edith Gong, Leticia Sabadin

Guests Present (Virtual & In-Person): Steve Kline, Board Aide for Board of Supervisor Ellenberg, District 4; Narendra Pathak, IHSS Consumer & Guest; Adrian Olea, SEIU 2015 Union Steward (In-person); Cindy Faulkner, IHSS Consumer & Guest

Announcements & Public Comment:

- Narendra Pathak mentioned that he attended a community event yesterday in Fremont. He had a brief conversation with the City of Fremont Mayor, Lily Mei, and they spoke in regard to IHSS and all the services they provide. Lily is very impressed and is in total support of IHSS.
- Janie Whiteford mentioned that Cindy Faulkner use to be on this board years ago, and it is good to see her back with us in hopes that she considers re-joining the IHSS advisory board.

Approval of Minutes:

- Motion by Janie Whiteford to approve the January 17, 2023 meeting minutes; seconded by Joyce Felix, vote was unanimous.

Update on Financial Advisor/Speaker/Presentation: Edith Gong has not scheduled this yet but is working on it. Should have more information by next month.

California IHSS Consumer Alliance Report (CICA):

- Janie reported that CICA is super busy this time of year. Their renewal membership packets are forthcoming and Edith and Mathew should be receiving one soon.
- Janie states that CICA is specifically involved with 2 legislative bills. The AB 817 Pacheco, Brown Act bill with regards to conducting meetings remotely is a very important bill that needs everyone's attention. Janie will be testifying next Wednesday regarding to this bill. Janie will be asking this board for their advocacy and support towards this bill.

- The other is AB 1672. This is the IHSS employer-employee relations act. Authored by Haney and by the Union. This bill is being watched carefully and Janie says that they would like to see it amended or re-written to include the Consumer voice.
(This bill is where collective bargaining would move away from PAs and would be done at the state level. CAPA has had discussions with the Unions (SIEU and UDW), with CSAC and Representative Haney's staff.)
- CICA statewide call scheduled for tomorrow, April 19th at 10am. AB 1672 bill will specifically be on the agenda.
- Leticia has forwarded the CICA email messages for the monthly meetings.

Social Services Agency Report:

- Terri Possley was not in attendance—No report.

SEIU Local 2015 Report:

- Adrian Olea reported that they are preparing for many trainings and specifically for EVV, electronic timesheets. The trainings are scheduled from the 2nd week of May to the last week of July.
- The quarterly March Union meeting was very productive, very busy and there were over 400 members in attendance.
- The EVV trainings will be held at the Union on Zanker Road in San Jose, but possibly also at a venue in Gilroy.
- Emilio Carrillo stated that he is glad to be back and is committed to be on this board and participate to the best of his ability going forward.

PROGRAMS REPORT

*Below in yellow/OR *asterisk were topics that were highlighted and mentioned.*

There are still two open positions within the Registry, one full-time registry specialist and one temporary position focused on the backup provider system and assisting with registry recruitment.

*Short staffed but hoping to hire in the next few weeks.

Benefits Administration:

There are **12,829** IPs enrolled in the Valley Health Plan with **3,046** of those in the Classic Plan and **9,783** in the Preferred Plan. **13,450** IPs are enrolled in the Dental/Vision plans. There were **73** Smart Pass VTA Cards issued.

Enrollment:

Number of IPs enrolled: **581**

Fingerprints that are delayed (awaiting DOJ results): **0**

Group Orientation attendees: **750**

Scheduling an in-person appointment is ~21 business days (4 weeks) from the time an IP completes the viewing of the orientation videos.

Registry Services:

There are **625** active IPs on the registry and **2,893** active consumers.

The Registry:

- Completed **92** new consumer intakes
- Generated **461** referral lists
- Attained **60** matches
- Provided **847** new interventions with over **309 hours** spent on the interventions

Care Coaching: The Registry received **23** referrals for Care Coaching

- **7** care coaching consultations were conducted
- Total active consumers **21**
- Total inactive consumers **209**

On-Call Registry (OCR): There were 21 requests to the On-Call Registry number, with one consumer being eligible – a backup provider was matched for 80 hours of service. There are a total of **58** providers on the On-Call Registry.

Registry Introductory Training (RIT): **7** remote RITs were held; one in English, one in Spanish and five in Vietnamese (1:1).

- **53** interviews were conducted
- **133** reference check calls made, with **59** completed reference checks
- **42** providers were invited to the eRITs
- **29** providers were added to the registry

EPG (formerly PPE): A total of **15** kits were picked up with **9** sets going to IPs and **6** to Consumers for a total of **150** masks and **300** pairs of gloves. **63%** of those who requested PPE came to pick it up.

Public Authority Phone Calls: The PA received the highest number of calls for the FY so far at **5,779** phone calls. Breakdown of the calls:

- **Registry** **1,845**
- **Enrollment** **1,548**
- **Benefits** **2,008**
- **Training** **378**

IP Trainings: **24** training classes were held; however **16 classes were cancelled** because the minimum number of registrations were not met. For the first time two English classes were cancelled. **170** individual IPs were trained and received credit/incentive payments totaling **\$7,725**. We had 18% no shows this month. The PA used the quarterly SEIU meeting to encourage IPs to sign up for classes that were in jeopardy of being cancelled. At least 3-4 classes were saved because the minimum number of registrations was met.

--Training schedule to be printed and mass mailed.

--Career Pathways may be a factor in our class cancelations.

Language	#
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Location	#
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English	15
Mandarin	5
Spanish	2
Vietnamese	2

Central – San Jose/Santa Clara	0
North - Milpitas	4
South – Morgan Hill	2
West – Sunnyvale/Cupertino	6
Online	12

Direct Deposit: 84.2% of paid providers are using direct deposit.

Sick Leave Update: 29,967 active IPs have accrued 24 hours of sick leave. 6,645 have claimed some hours and 4,551 have claimed all 24 hours.

CAPA REPORT

Below in yellow/OR *asterisk were topics that were highlighted and mentioned.

The CAPA Board met on March 23.

CDSS Update

- Director Kim Johnson was a guest speaker and expressed appreciation for PA support and partnership on initiatives around the end of the public health emergency, workforce challenges and Career Pathways. She reiterated that there are no proposals to make reductions to IHSS in the FY23-24 budget. As discussed last month there are plans to increase language access and more automation and self-services features in the Electronics Services Portal.
- Director Johnson requested feedback from PAs. Topics shared included:
 - More updates/communication on when will EVV materials and training will be available for providers
 - Request for a read-only ESP account for PAs to better assist and support consumers and providers
 - Increase access/more Career Pathways training classes
 - More language translations of provider forms
 - Consider a better way to update provider orientation materials
- Leora Filosena responded to the read-only ESP question during Director Johnson’s discussion and stated that view only access was impossible because all accounts in CMIPS require there to be a real consumer or provider to exist. To develop a test system would be over \$1M and that isn’t possible in the current budget environment.

Guest Speaker – California IHSS Consumer Alliance (CICA)

- Janie Whiteford, CICA President, shared a brief history of consumers, IHSS, and the relationship with CICA.
- CICA was established as a statewide organization to help develop advisory committees.
- CICA’s focus is the consumer voice in IHSS, consumer advocacy and consumer training.
- CICA is committed to revitalizing the strengthening advisory committees and encouraged PAs to have their consumers and Advisory Committee members to join their monthly meetings (first Wednesday of the month at 10AM).

- CICA is also available to present to PA Advisory Committee meetings.

Legislative Update

There was a great deal of discussion regarding AB 1672 (Haney), where collective bargaining would move away from PAs and would be done at the state level. CAPA has had discussions with the Unions (SIEU and UDW), with CSAC and Representative Haney’s staff. CAPA directors had many questions on process, impact to PA funding and several other strong concerns. Many CAPA Directors needed to discuss with county executives or wanted more information on the bill before they making a decision on support or opposition to the bill. The Legislative Committee will continue to discuss and shape CAPAs position on the bill.

CAPA is currently tracking 36 bills. The full list of bills CAPA is tracking:

<https://ctweb.capitoltrack.com/public/publish.aspx?session=23&id=a6e4cdd6-bb65-4ccb-9bdd-575a0103d068&showimage=1>

The list below are bills that CAPA considers their top priority at this time.

Bill # Author	Area/Category	Description	Position
AB 248 Mathis	The Dignity for All Act	Current law includes the terms “mentally retarded persons,” “mentally retarded children,” and “retardation.” This bill would make non-substantive changes to those provisions to eliminate this obsolete terminology.	Leaning Support
AB 520 Santiago	Employment: public entities	Under current law, any individual or business entity that contracts for services in the property services or long-term care industries is jointly and severally liable for any unpaid wages, including interest, where the individual or business entity has been provided notice, by any party, of any proceeding or investigation by the Labor Commissioner in which the employer is found liable for those unpaid wages, to the extent the amounts are for services performed under that contract, as provided, and except as specified. This bill would additionally provide that any public entity, defined as the state, a city, county, city and county, district, public authority, public agency, and any other political subdivision or public corporation in the state, is jointly and severally liable for any unpaid wages.	
AB 524 Wicks	Discrimination: family caregiver status	The California Fair Employment and Housing Act (FEHA), prohibits various forms of employment discrimination and recognizes the opportunity to seek, obtain, and hold employment without specified forms of discrimination as a civil right. The act also makes it an unlawful employment practice for an employer, to refuse to hire or employ a person because of various personal characteristics, conditions, or traits. This bill would prohibit employment discrimination on account of family caregiver status, as defined, and would recognize the opportunity to seek, obtain, and hold employment without	

		discrimination because of family caregiver status as a civil right, as specified.	
AB 557 Hart	Open Meetings: local agencies, teleconferences	This bill would extend the abbreviated teleconferencing provisions when a declared state of emergency is in effect, or in other situations related to public health, as specified, indefinitely.	Support
AB 786 Bains	Alzheimer's and Dementia Caregiver Grant	Would, subject to an appropriation by the Legislature, require the California Department of Aging to establish the Alzheimer's and Dementia Caregiver Education and Support Grant Program, a 5-year grant program to expand access to evidence-supported dementia caregiver education training and support, including, but not limited to, respite, support groups, and care counseling, for caregivers of persons with dementia, including Alzheimer's disease, as prescribed.	Leaning Support
AB 817 Pacheco	Local government: open meetings	Jointly sponsored by the California Association of Recreation and Park Districts (CARPD) and the League of California Cities (CalCities), This bill is intended to authorize local boards, commissions, subcommittees, etc. (i.e., *not* a legislative body) to meet remotely.	Support
AB 991 Alvarez	Public social services: reporting and verification	Current law provides for various public social services programs under which each county provides cash assistance and other benefits to qualified low-income families and individuals, CalFresh and the Medi-Cal program. Current law imposes various reporting and verification requirements on applicants and recipients of these public social services programs relating to identity, income, and assets. This bill would, to the extent permitted under federal law, require state and county agencies to accept the reporting by an applicant or recipient of public social services of any lawfully required information, changes, and verification required by law that affect eligibility and benefit amounts, by any means available to the applicant or recipient, including, but not limited to, in person, by telephone, through facsimile, by email, or by any other electronic means.	
AB 1005 Alvarez	In-Home support services: provider enrollment	This bill would state the intent of the Legislature to enact legislation relating to the enrollment process for IHSS providers.	Watch; not enough bill detail
AB 1006 McKinnor	Aging and Disability Resource Connection Program	Current law establishes an Aging and Disability Resource Connection (ADRC) program, administered by the California Department of Aging, to provide information to consumers and their families on available long-term services and supports (LTSS) programs and to assist older adults, caregivers, and persons with disabilities in accessing LTSS programs at the local level. Current law requires the ADRC program to provide services within the geographic area served and provide information to the public about the services provided by the program. Existing law makes the implementation of these provisions contingent upon the appropriation of funds for that purpose. This bill would make technical, non-substantive changes to those provisions.	Watch; need more detail
AB 1122 Bains	Medi-Cal Provider applications	Current law generally requires an applicant that currently is not enrolled in the Medi-Cal program to submit a complete	

		<p>application package for enrollment, continuing enrollment, or enrollment at a new location or a change in location, as specified. Current law requires an applicant or provider, for new or continued enrollment in the Medi-Cal program, to disclose all information as required in federal Medicaid regulations and any other information required by the department, as specified. This bill would authorize an applicant or provider to submit any primary authoritative source documentation as proof of the above-described information and would require DHCS to reasonably accept alternative formats and sources of that documentation so long as it is verified as authentic and comes from a primary source.</p>	
<p>AB 1157 Ortega</p>	<p>Rehabilitative and habilitative services: durable medical equipment and services</p>	<p>Would specify that coverage of rehabilitative and habilitative services and devices under a health care service plan or health insurance policy includes durable medical equipment, services, and repairs, if the equipment, services, or repairs are prescribed or ordered by a physician, surgeon, or other health professional acting within the scope of their license. The bill would define “durable medical equipment” to mean devices, including replacement devices, that are designed for repeated use, and that are used for the treatment or monitoring of a medical condition or injury in order to help a person to partially or fully acquire, improve, keep, or learn, or minimize the loss of, skills and functioning of daily living. The bill would prohibit coverage of durable medical equipment and services from being subject to financial or treatment limitations, as specified. Because a violation of the bill’s provisions by a health care service plan would be a crime, the bill would impose a state-mandated local program.</p>	<p>Watch</p>
<p>AB 1230 Valencia</p>	<p>Med-Cal and Medicare: dual eligible beneficiaries: special needs plans</p>	<p>This bill would require the State Department of Health Care Services, commencing no later than January 1, 2025, to offer contracts to health care service plans for Highly Integrated Dual Eligible Special Needs Plans (HIDE-SNPs) and Fully Integrated Dual Eligible Special Needs Plans (FIDE-SNPs), as defined, to provide care to dual eligible beneficiaries.</p>	<p>Watch</p>
<p>AB 1387 Ting</p>	<p>IHSS: provider shortage; grant based outreach program</p>	<p>Would require the DHCS by 3/1/24, to issue a request for proposals for a 3-year, grant-based program to support outreach and education to encourage immigrants to become in-home supportive services (IHSS) providers, contingent upon an appropriation by the Legislature for that purpose. The bill would require eligible grantees for the program to include nonprofit, community-based agencies that engage with immigrant populations, counties administering the IHSS program, and county public authorities. The bill would set forth eligible outreach activities, including developing educational and outreach materials, and providing community outreach workers. The bill would require grantees to report to the department, at least semiannually, on the outcomes achieved by the outreach campaign, including, but not limited to, activities and methods utilized to reach and recruit providers. If the grantee reporting requirements result in additional</p>	<p>Leaning Support</p>

		workload for counties, those provisions would be implemented only if funding for that purpose is provided in the State Budget. The bill would require the department to report to the Legislature, within 6 months after the conclusion of the program, on the effectiveness of the program, including the extent to which the outreach campaign resulted in an increase in the IHSS provider workforce. The provisions of the bill would be repealed on January 1, 2028.	
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**Janie had side notes: pushing for a video for Consumers to watch, this be a requirement for Consumers when they come on board. What consumer rights are; what the requirements are. What tasks are allowed.

Consumers need to know that they hire, fire their providers, they have total management of the providers. They need to be trained and /or educated on these skills.

**Darcy, an IHSS board member, is having difficulty attending our monthly meetings in person. It is not physically feasible for Darcy and she is willing to write a letter, do whatever is needed to advocate for the Brown Act bill with respect to this. Darcy has all intentions of staying on this board but she may be only available to attend via ZOOM. Darcy will speak to Janie off line regarding her story has back up for advocacy for the Brown Act.

Next Meetings:

- Next Advisory Board meeting:
Tuesday, May 16, 2023, from 12 noon to 1:30 pm via In-person/Hybrid.
Location: Social Services Building Auditorium/Conf Room , 1st Floor @ 333 West Julian Street
- Next Advisory Board meeting:
Tuesday, June 20, 2023, from 12 noon to 1:30 pm via In-person/Hybrid.
Location: Social Services Building Auditorium/Conf Room , 1st Floor @ 333 West Julian Street