

IHSS Public Authority Advisory Board Meeting
June 20, 2023
MINUTES

ZOOM VIRTUAL MEETING for Guests:

<https://zoom.us/j/97448761420?pwd=bmR1b3NIMEVUWHR1UGFkNUo4V1Z0UT09>

Meeting ID: 974 4876 1420

Passcode: 293979

Phone Only:

+1 669 900 9128 US (San Jose)

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Passcode: 293979

*****This meeting is being recorded for purposes of capturing the meeting minutes.***

Members Present: Mathew Lubinsky; Emilio Carrillo; Joyce Felix; Janie Whiteford;
Terri Possley (Ex-Officio); David Forderer; Narendra Pathak

Members Absent: Darcy McCann; Beverly Lozoff

PA Staff Present: Edith Gong, Leticia Sabadin

Guests Present (Virtual & In-Person): Steve Kline, Board Aide for Board of Supervisor Ellenberg,
District 4; Joanna Kent, IHSS Consumer Parent & Guest; Wayne
Glusker, Assistant to David Forderer

Announcements & Public Comment:

- Mathew Lubinsky welcomed and announced new board member Narendra Pathak's appointment.
- Emilio Carrillo mentioned that he will be out next month.
- Janie Whiteford said there is a meeting coming up with the Disability Rights Organization and their focus will be the Brown Act and writing a bill.

Consent Agenda (due to time constraints): Motion by David Forderer to approve Consent Agenda as presented, seconded by Janie Whiteford, vote unanimous.

- Accept/Approval of Minutes – Approved the May 16, 2023 meeting minutes.
- Accept written reports –
 - Janie Whiteford for CICA: see below.
 - Terri Possley for IHSS – None.
 - Emilio for SEIU Local 2015 – *sent via email after meeting.*
 - Edith Gong for Programs: see below.
 - Edith Gong for CAPA: see below.

CICA June Report

1. This Wednesday, tomorrow, will be the CICA June Statewide Meeting on the implementation of EVV presented by the CDHSS.
2. We continue to have discussions on IHSS Consumer orientation and skills training with the State and our other Partners.

3. We will continue to follow all Brown Act legislation and activity. Possible own legislation for next year.
4. AB 1672. CICA not supporting and considering amendments. Also very concerned about budget trailer bill language for a Statewide committee to review and approve the IHSS system.
5. Please join our two monthly calls: the first and third Wednesday of each month. Leticia sends info to you.

Thank you.

Janie Whiteford
CICA President

PROGRAMS REPORT

The two open registry positions were filled in May. In addition, the Benefits Specialist position was filled internally, which opened up a position for a Support Specialist, which was also filled internally. The PA now has one open position for a part-time Enrollment Clerk.

Benefits Administration:

There are **12,775** IPs enrolled in the Valley Health Plan **2,989** of those in the Classic Plan and **9,876** in the Preferred Plan. **13,410** IPs are enrolled in the Dental/Vision plans. There were **101** Smart Pass VTA Cards issued.

Enrollment:

Number of IPs enrolled: **613**

Fingerprints that are delayed (awaiting DOJ results): **3**

Group Orientation attendees: **612**

Scheduling an individual appointment is 25 business days (5 weeks) from the time an IP completes the viewing of the orientation videos. The second half of June has double appointments scheduled. We will continue to monitor the wait time, however, without additional enrollment staff, we will see wait times of 4-5 weeks.

Registry Services:

There are **655** active IPs on the registry and **3,046** active consumers.

The Registry:

- Completed **103** new consumer intakes
- Generated **490** referral lists
- Attained **60** matches
- Provided **926** new interventions with over **338 hours** spent on the interventions

Care Coaching: The Registry received **26** referrals for Care Coaching

- **5** care coaching consultations were conducted
- Total active consumers **20**

- Total inactive consumers **209**

On-Call Registry (OCR): There were **28** requests to the On-Call Registry number, with **three** consumers being eligible, however none were serviced (one consumer went into a SNF, an IP could not be found in one case; an IP did not show up in the third case. There are a total of **60** providers on the On-Call Registry.

Registry Introductory Training (RIT): **8** remote RITs were held; two in English, two in Spanish and four in Vietnamese (1:1).

- **35** interviews were conducted
- **96** reference check calls made, with **73** completed reference checks
- **35** providers were invited to the eRITs
- **24** providers were added to the registry

EPG (formerly PPE): A total of **19** kits were picked up with **11** sets going to IPs and **8** to Consumers for a total of **190** masks and **380** pairs of gloves. **58%** of those who requested PPE came to pick it up.

Public Authority Phone Calls: The PA received a total of **6,309** phone calls. Breakdown of the calls:

- **Registry** **2,253**
- **Enrollment** **2,186**
- **Benefits** **1,633**
- **Training** **237**

IP Trainings: **14** training classes were held. **146** individual IPs were trained and received credit/incentive payments totaling **\$4,475**. We had 25% no shows this month.

Language	#
English	6
Mandarin	0
Spanish	6
Vietnamese	2

Location	#
Central – San Jose/Santa Clara	2
North - Milpitas	1
South – Morgan Hill	1
West – Sunnyvale/Cupertino	2
Online	8

Direct Deposit: **84%** of paid providers are using direct deposit.

Sick Leave Update: **30,566** active IPs have accrued 24 hours of sick leave. **8,149** have claimed some hours and **6,161** have claimed all 24 hours.

CAPA REPORT

The CAPA Board met on May 25.

FY23-24 PA Admin, BUPS and Advisory Committee Funding Allocation was discussed and shared with the Board. The allocation methodology is to continue on the path to parity and equity based on caseload size. Final changes to Advisory Committee and PA Admin funding will be made after the next

CAPA Advisory Committee meeting and send to CSAC and CDSS.

CDSS Update

- Career Pathways - There is discussion to extend class offerings until June 2024, but will not announce a final decision until end of May or June. There are no additional funds, but more time to spend the funding already allocated.
- Mandatory COVID Vaccinations for IPs – with the end of the Public Health emergency and the mandate for health care workers being rescinded as of April 3, 2023, IHSS providers are no longer required to be vaccinated or have the boosters. However, the recipient can require their provider to do so, as the employer.
- SOC 426A – A new English 426A was released on the CDSS site, but not other threshold languages were simultaneously released. CDSS is in the process of reviewing all forms and the goal is to update forms in all languages at the same time. PAs/Counties can use the older 426A form until updated ones are released.
- In the May Revise, CDSS put forth a trailer bill language (TBL) update for minor providers to simplify who can be a minor provider. The B 1005parent or guardian chooses the provider to serve.

Legislative Update

The following bills were discussed in the Legislative Committee Report:

- AB 557 – Open meetings: local agencies: teleconferences.
- AB 1005 – IHSS services: terminal illness diagnosis
- AB 1006 - Aging and Disability Resources Connection program: no wrong door system
- AB 1122 – Medi-Cal provider applications
- AB 1157 – Rehabilitative and habilitative services: durable medical equipment and services
- AB 1457 – Public Social Services: merit or civil service employee
- AB 1672 – IHSS Employer-Employee Relations Act.
- SB 411 – Open meetings: teleconferences: neighborhood councils
- SB 491 - Public social services: county departments
- SB 537 – Open meetings: local agencies: teleconferences
- SB 585- Disability access: construction-related accessibility claims, statutory damages: attorney’s fees and costs

The full list of bills CAPA is tracking (38 total):

<https://ctweb.capitoltrack.com/public/publish.aspx?session=23&id=a6e4cdd6-bb65-4ccb-9bdd-575a0103d068&showimage=1>

SEIU Local 2015- Report

Emilio Carrillo 06/20/2023

- **On Bill AB 1672**
 - Now that bill passed assembly – no new updates SEIU continues to push for this.
 - We will have another rally event in Sacramento next month date is TBD.
- **EVB Training**
 - SEIU Local 2015 is currently providing training each week at our Zanker office. General questions issues and walk through in portal.

Eng – Wednesdays @10 am

Viet – Wednesdays @ 4pm

Spa – Tuesdays @ 4pm

Chinese – Tuesdays @ 10am

Members are encouraged to come in, however if they need to arrange for a specific time they can reach out (408) 661-0986.

- **Sick Leave Training** will be scheduling soon – will run until July 30th.

Nominate Next AB Chair, Vice Chair:

- Janie nominated or suggested that Mathew continue as Chair since Darcy McCann is unable to be Chair at this time. Motion by Janie Whiteford, seconded by Narendra Pathak, vote unanimous.
- Janie Whiteford nominated as Vice Chair. Motion by David Forderer, seconded by Mathew Lubinsky, vote unanimous.

Annual Report Recommendations:

- There was discussion on recommendations and there were a total of 4 that were brought forward:
 - Support Changes to the Brown Act
 - Increase number of IHSS Social Workers
 - Consumer Education/Training
 - Safety-Net Payments for Providers

Board members praised last year's letter from Mathew and recommended he write this year's letter as well.

Agenda, topics for office visits with the Board of Supervisors/Aides:

- Janie to setup dates with board aides and visits to their offices. David would like to join in on these visits.
- Steve Kline has agreed to assist Janie to setup a meeting room with the board aides in order to have multiple meetings in one day.
- FYI, BOS office is dark in July.

Next Meetings:

- Next Advisory Board meeting:
Tuesday, July 18, 2023, from 12 noon to 1:30 pm via In-person/Hybrid.
Location: Social Services Building Auditorium/Conf Room , 1st Floor @ 333 West Julian Street

Next Agenda Items:

- Finalize and review Annual Report Recommendations
- Setup agenda items (IHSS needs more staff in order be in compliance), what to ask BOS, board aides during the in-person office visits that Janie will be setting up