



In-Home

Supportive
Services

PUBLIC AUTHORITY
SANTA CLARA COUNTY

Public Authority Services

by Sourcewise

February - May

Santa Clara County IHSS Independent Provider Training Class Catalog

Spring 2024

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đào tạo miễn phí

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IHSS Independent Provider

training classes are completely

free and optional!

Public Authority Services (PA) invites In-Home Supportive Services (IHSS) Independent Providers connected to a Santa Clara County care recipient's case to grow their knowledge and skills through caregiver training classes.

Eligible IHSS Independent Providers in Santa Clara County can earn certificates for completing two class series.

To be eligible, providers must be working in Santa Clara County, and connected to a consumer's case or active on the Public Authority Services Registry.

Providers registered for PA classes must follow all student guidelines, which are available on the PA website and will be mailed with class schedule confirmation letters.

Failure to follow guidelines or to notify the PA training department if you cannot attend a class you registered for may result in being restricted from registering for additional classes for at least one year.

Public Authority Services Class Registration Instructions

Registration for spring 2024 classes opens

January 8, 2024



Register online at pascc.org/services/training.html

If this is your first time registering for PA classes online, view the tutorial video on the website above to learn how to log in to the account that has already been created for you.

No internet? No worries!

Call the PA Training Department to register for classes by leaving a voicemail with the following information:

- First & last name
- Nine-digit provider ID number or last four digits of Social Security Number
- Call back phone number (make sure your voicemail can accept messages)
- Name, date, & location (Sunnyvale, Milpitas, Morgan Hill, San Jose) of EACH class you want to register for

PA Training: (408) 350-3220

Call the Training Department at least 48 hours, or as soon as reasonably possible, before any class you are registered for, but are not able to attend.

Not calling ahead will result in a no-show and cause future registration restrictions.

For online classes, a valid and unique email address is required. Registrants will receive the Zoom web link needed to join their class via email at least two days before each class. Class materials and the link to the required quiz will be emailed at the end of class.

ONLINE

Class Name	Lang.	Class Date	Class Time	Location Code
Alzheimers & Dementia Basics	中文	Wednesday, February 7	6:00pm - 9:00pm	Online—Zoom
Alzheimers & Dementia Basics	Español	Thursday, February 8	9:30am - 12:30pm	Online—Zoom
Alzheimers & Dementia Basics	English	Monday, February 12	6:00pm - 9:00pm	Online—Zoom
Alzheimers & Dementia Basics	English	Tuesday, March 5	9:00am - 12:00pm	Online—Zoom
Alzheimers & Dementia Basics	Việt	Monday, April 8	6:00pm - 9:00pm	Online—Zoom
Cancer Care Basics	English	Monday, February 12	10:00am - 12:00pm	Online—Zoom
Cancer Care Basics	Español	Wednesday, February 14	10:00am - 12:00pm	Online—Zoom
Cancer Care Basics	English	Wednesday, April 10	10:00am - 12:00pm	Online—Zoom
Caregiver Stress Management	English	Wednesday, March 13	1:00pm - 4:00pm	Online—Zoom
Caregiver Stress Management	Việt	Thursday, May 16	1:00pm - 4:00pm	Online—Zoom
Caregiver Stress Management	English	Thursday, May 23	1:00pm - 4:00pm	Online—Zoom
Emergency & Disaster Preparedness	English	Wednesday, March 6	1:00pm - 4:00pm	Online—Zoom
Emergency & Disaster Preparedness	English	Tuesday, April 30	1:00pm - 4:00pm	Online—Zoom
Falls Prevention	English	Wednesday, April 10	2:00pm - 4:00pm	Online—Zoom
Falls Prevention	Español	Wednesday, April 24	2:00pm - 4:00pm	Online—Zoom
Last Phase of Life	Việt	Thursday, March 21	6:00pm - 9:00pm	Online—Zoom
Last Phase of Life	English	Monday, March 25	6:00pm - 9:00pm	Online—Zoom
Last Phase of Life	English	Tuesday, March 26	9:00am - 12:00pm	Online—Zoom
Last Phase of Life	Español	Tuesday, April 23	9:30am - 12:30pm	Online—Zoom
Last Phase of Life	中文	Wednesday, May 8	6:00pm - 9:00pm	Online—Zoom
Mental Health	English	Monday, March 4	6:00pm - 9:00pm	Online—Zoom
Mental Health	Việt	Monday, March 11	6:00pm - 9:00pm	Online—Zoom
Mental Health	English	Tuesday, March 19	9:00am - 12:00pm	Online—Zoom
Mental Health	Español	Tuesday, April 9	9:30am - 12:30pm	Online—Zoom
Mental Health	中文	Wednesday, April 10	6:00pm - 9:00pm	Online—Zoom
Nutrition	English	Monday, February 26	6:00pm - 9:00pm	Online—Zoom
Nutrition	Việt	Thursday, February 29	6:00pm - 9:00pm	Online—Zoom
Nutrition	English	Tuesday, March 12	9:00am - 12:00pm	Online—Zoom
Nutrition	中文	Wednesday, March 13	6:00pm - 9:00pm	Online—Zoom
Nutrition	Español	Tuesday, April 2	9:30am - 12:30pm	Online—Zoom
Safety & Infection Prevention	English	Thursday, February 8	6:00pm - 9:00pm	Online—Zoom
Safety & Infection Prevention	English	Monday, February 26	9:30am - 12:30pm	Online—Zoom
Safety & Infection Prevention	Español	Wednesday, March 6	9:30am - 12:30pm	Online—Zoom
Safety & Infection Prevention	中文	Wednesday, March 6	6:00pm - 9:00pm	Online—Zoom
Safety & Infection Prevention	Việt	Monday, May 13	6:00pm - 9:00pm	Online—Zoom
The Skilled Care Provider	English	Thursday, February 22	1:00pm - 4:00pm	Online—Zoom
The Skilled Care Provider	Việt	Thursday, March 28	1:00pm - 4:00pm	Online—Zoom
The Skilled Care Provider	English	Tuesday, May 7	1:00pm - 4:00pm	Online—Zoom
Understanding Diabetes	English	Thursday, February 8	9:30am - 12:30pm	Online—Zoom
Understanding Diabetes	Español	Tuesday, February 13	9:30am - 12:30pm	Online—Zoom
Understanding Diabetes	中文	Wednesday, February 14	6:00pm - 9:00pm	Online—Zoom
Understanding Diabetes	English	Tuesday, February 27	9:00am - 12:00pm	Online—Zoom
Understanding Diabetes	Việt	Thursday, April 25	6:00pm - 9:00pm	Online—Zoom

In-Person Classes in Sunnyvale

FUHSD Adult School: 589 W. Fremont Ave, Sunnyvale, CA 94087

SUNNYVALE

Class Name	Lang.	Class Date	Class Time	Location Code
CPR	Việt	Thursday, March 7	5:00pm - 8:00pm	FUHSD, Room A101
CPR	Español	Tuesday, March 12	5:00pm - 8:00pm	FUHSD, Room A101
CPR	中文	Tuesday, March 26	5:00pm - 8:00pm	FUHSD, Room A101
CPR	English	Tuesday, April 23	5:00pm - 8:00pm	FUHSD, Room A101
CPR	English	Monday, May 6	5:00pm - 8:00pm	FUHSD, Room A101
First Aid	Việt	Thursday, March 14	5:00pm - 8:00pm	FUHSD, Room A101
First Aid	Español	Tuesday, March 19	5:00pm - 8:00pm	FUHSD, Room A101
First Aid	中文	Thursday, March 28	5:00pm - 8:00pm	FUHSD, Room A101
First Aid	English	Monday, May 13	5:00pm - 8:00pm	FUHSD, Room A101
Personal Care	Việt	Thursday, May 2	5:00pm - 8:00pm	FUHSD, Room A105
Personal Care	中文	Tuesday, May 7	5:00pm - 8:00pm	FUHSD, Room A105
Personal Care	Español	Monday, May 20	5:00pm - 8:00pm	FUHSD, Room A105
Personal Care	English	Tuesday, May 21	5:00pm - 8:00pm	FUHSD, Room A105
Safe Lifting & Transferring	English	Thursday, May 9	5:00pm - 8:00pm	FUHSD, Room A105
Safe Lifting & Transferring	中文	Tuesday, May 14	5:00pm - 8:00pm	FUHSD, Room A105
Safe Lifting & Transferring	Español	Wednesday, May 15	5:00pm - 8:00pm	FUHSD, Room A105
Safe Lifting & Transferring	Việt	Thursday, May 16	5:00pm - 8:00pm	FUHSD, Room A105
Safe Lifting & Transferring	English	Thursday, May 23	5:00pm - 8:00pm	FUHSD, Room A105



Looking for Classes Beyond Those Offered by PA?

Apply for the Life Enhancement Fund!

Apply for pre-approval to be reimbursed for tuition and textbook costs up to \$500.

1. Apply for the fund at least 30 days before class begins
2. Receive approval within 10 business days
3. Pay for the class and text books
4. Turn in receipts & final grade and get reimbursed

Learn more on the training page at pascc.org

In-Person Classes in Milpitas

MAE Adult School: 1331 East Calaveras Blvd, Milpitas, CA 95035

MILPITAS

Class Name	Lang.	Class Date	Class Time	Location Code
CPR	English	Tuesday, April 30	5:30pm - 8:30pm	MAE, Room B104A
Last Phase of Life	English	Tuesday, March 5	5:30pm - 8:30pm	MAE, Room B104A
Last Phase of Life	Việt	Thursday, April 11	5:30pm - 8:30pm	MAE, Room B104A
Mental Health	English	Tuesday, March 19	5:30pm - 8:30pm	MAE, Room B104A
Mental Health	Việt	Thursday, March 21	5:30pm - 8:30pm	MAE, Room B104A
Nutrition	English	Tuesday, March 26	5:30pm - 8:30pm	MAE, Room B104A
Nutrition	Việt	Thursday, March 28	5:30pm - 8:30pm	MAE, Room B104A
Safety & Infection Prevention	English	Tuesday, April 2	5:30pm - 8:30pm	MAE, Room B104A
Safety & Infection Prevention	Việt	Thursday, April 4	5:30pm - 8:30pm	MAE, Room B104A
Safe Lifting & Transferring	Việt	Thursday, April 25	5:30pm - 8:30pm	MAE, Room B104A
Safe Lifting & Transferring	English	Tuesday, May 7	5:30pm - 8:30pm	MAE, Room B104A
Understanding Diabetes	English	Tuesday, March 12	5:30pm - 8:30pm	MAE, Room B104A
Understanding Diabetes	Việt	Thursday, March 14	5:30pm - 8:30pm	MAE, Room B104A



Learn & Refresh Caregiver Skills

Complete all classes in Series 1 and Series 2 to earn certificates of completion

Classes can be taken in any order and never expire, other than the two-year certificates earned for CPR and First Aid classes

Independent Providers must follow all student guidelines to remain eligible for classes and incentive payments

Providers must be connected to a consumer's case in Santa Clara County to register for classes offered by Public Authority Services (PA)

Classes with fewer than ten registered providers will be cancelled

Find guidelines, eligibility information, and additional resources at pascc.org

IHSS Independent Providers in Santa Clara County earn \$35 for each PA Training Class Completed!

Providers must be registered and confirmed for classes, be present for the entire class, and complete any required quizzes to receive credit and the incentive payment.

In-Person Classes in Morgan Hill

MHAE Adult School: 17960 Monterey St, Morgan Hill CA 95037

Class Name	Lang.	Class Date	Class Time	Location Code
Alzheimer's & Dementia Basics	English	Friday, March 8	1:00pm - 4:00pm	MHAE, North Build., Room 2
CPR	English	Friday, May 10	1:00pm - 4:00pm	MHAE, North Build., Room 2
First Aid	English	Friday, May 17	1:00pm - 4:00pm	MHAE, North Build., Room 2
Last Phase of Life	English	Friday, April 12	1:00pm - 4:00pm	MHAE, North Build., Room 2
Mental Health	English	Friday, March 15	1:00pm - 4:00pm	MHAE, North Build., Room 2
Nutrition	English	Friday, May 3	1:00pm - 4:00pm	MHAE, North Build., Room 2
Safety & Infection Prevention	English	Wednesday, March 27	1:00pm - 4:00pm	MHAE, North Build., Room 2
Understanding Diabetes	English	Friday, April 19	1:00pm - 4:00pm	MHAE, North Build., Room 2

In-Person Classes in San Jose's Emergency & Health Training Center (EHTC) EHTC, 2660 John Montgomery Drive, room 6, San Jose, CA 95148

Class Name	Lang.	Class Date	Class Time	Location Code
CPR	English	Friday, March 8	1:00pm - 4:00pm	EHTC, Room 6
CPR	English	Friday, April 12	1:00pm - 4:00pm	EHTC, Room 6
CPR	Việt	Friday, April 26	1:00pm - 4:00pm	EHTC, Room 6
CPR	Español	Friday, May 10	1:00pm - 4:00pm	EHTC, Room 6
First Aid	English	Friday, March 8	4:30pm - 7:30pm	EHTC, Room 6
First Aid	English	Friday, April 12	4:30pm - 7:30pm	EHTC, Room 6
First Aid	Việt	Friday, April 26	4:30pm - 7:30pm	EHTC, Room 6
First Aid	Español	Friday, May 10	4:30pm - 7:30pm	EHTC, Room 6

Provider schedule confirmation letters will be mailed at the end of each month to remind registrants of their upcoming classes.



Public Authority Services

by Sourcewise

3100 De La Cruz Blvd
Suite 310
Santa Clara, CA 95054

ATTENTION IHSS CARE PROVIDERS Independent Provider Training Class Registration Opens Soon for the 2024 Spring Semester!

Các lớp đào tạo nhanh chóng được đây; ĐẾN TRANG WEB CỦA CHÚNG TÔI NGAY BÂY GIỜ để đặt chỗ cho bạn!

Las clases se llenan rápidamente; CONÉCTATE EN LÍNEA AHORA para reservar su lugar!

班級填滿快速；探望網上現在為了預約座位！

Classes fill quickly; GO ONLINE NOW to save your seat!