

IHSS Public Authority Advisory Board Meeting
May 21, 2024
MINUTES

ZOOM VIRTUAL MEETING for Guests:

<https://zoom.us/j/97448761420?pwd=bmR1b3NlMEVlUWHR1UGFkNUo4V1Z0UT09>

Meeting ID: 974 4876 1420

Passcode: 293979

Phone Only:

+1 669 900 9128 US (San Jose)

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*****This meeting is being recorded for purposes of capturing the meeting minutes.***

Members Present: Mathew Lubinsky; David Forderer (via Zoom); Narendra Pathak;
Joanna Kent; Terri Possley (Ex-Officio), Janie Whiteford

Members Absent: Joyce Felix Builes; Emilio Carrillo; Darcy McCann

PA Staff Present: Edith Gong, Leticia Sabadin

Guests Present (Virtual & In-Person): Wayne Glusker, Assistant to David Forderer;
Michelle Mashburn, IHSS Consumer & Guest; Amy Tsai, SEIU
2015 Union Organizer; Natascha Walker, SEIU 2015 Union
Steward; Mary Pizzo, Parent of IHSS Consumer & Guest

Announcements & Public Comment:

- Narendra Pathak comments on the Human Rights Commission meeting and the African American Community; they express that their human rights have been violated in Santa Clara County. Community event in Fremont, expressed that IHSS in Alameda and Santa Clara County were doing a good job.
- Mathew Lubinsky addresses increasing stipends for the advisory board. This was mentioned by Edith in the past.
 - There was quite a bit of discussion and justification on increasing the monthly stipend.
 - Mathew concurs and suggests reimbursements in the form of a stipend to cover food and transportation costs.
 - David Forderer asks about the reimbursement procedure.
 - Joanna emphasizes the importance of stipend for members of the board although she did not want/declines the stipend.
 - Janie and Joyce are also presumed to refrain from receiving the stipend.
 - \$75 is the agreed upon stipend amount for the upcoming Fiscal Year which begins July 1st.
 - Motion by Narendra Pathak to increase monthly stipend amount to \$75; seconded by Janie Whiteford, vote was unanimous.
- Motion by Janie Whiteford to have the new increase begin in new FY starting July 1, 2024; seconded by Narendra Pathak, vote was unanimous.

- Leticia clarifies the procedure of how to submit a request for reimbursement of mileage to meetings. Edith clarifies that all advisory board members are eligible for reimbursement of mileage.
- Wayne shares information on the Dave Cortese Rally Day Event in Sacramento in May that just occurred. Edith suggests that the Advisory Board plan and discuss the possibility of this board attending the following year. March 2025 Rally date pre-planning to go on the calendar for the following year. Leticia will handle.

Approval of Minutes:

- Motion by David Forderer to approve the April 16, 2024 meeting minutes; seconded by Narendra Pathak, vote was unanimous.

Nominations for Vice Chair:

- Mathew announces that we need to nominate a Vice Chair, who will fill in until next fiscal year, and then become Chair the following FY.
- Janie Whiteford is the new Chair effective July 2024.
- Motion and nomination by Narendra Pathak for Joanna Kent as Vice Chair; seconded by Mathew Lubinsky, vote was unanimous.

SCFHP Report:

- Joyce was not present.

Consumer Symposium Updates/Planning:

- Edith reviews details of the Eventbrite invite/ platform that Joanna created. Discussions around registering for the event and addressing all kinds of items like accessibility issues, food, number of tickets, etc.
 - Do we use the pascc.org info to answer questions, and the answer is yes. Leticia will monitor and respond.
- Edith clarifies that the symposium event is not virtual.
 - Presentation will be made available afterwards.
- Michelle Mashburn proposes a FAQ link option on Eventbrite. There is a separate section for this.
 - Michelle also suggested to limit the number of tickets for providers.
- Edith asks that everyone pre-register through Eventbrite as a test to address any issues on the Eventbrite platform.
- Edith will send out a flyer with Eventbrite link to all consumers in effort to promote symposium event.
- Edith asked about the speakers that will be presenting the CalAIM session.
 - Janie Whiteford confirmed that Sherry Burns declined to present at the event. Edith proposes other options for a speaker that can address local services. Joanna asks Michelle if she has any other options for speakers that can fill the role. Michelle suggested Institute on Aging. Discussions on who else to get to speak and Edith suggested someone from Sourcewise.
- Edith reviews upcoming pre planning topics such as survey details, ordering supplies, i.e.: badges.

- Leticia asks about next event planning meeting date via Zoom. AB reviews dates for upcoming meeting. Friday May 31st at noon is proposed. All members agree to the proposed meeting time.
- Mathew asked for extra support and more preparation for the panel and questions that he will be addressing. Edith, Janie and Mathew have agreed to have a short meeting and review questions.
- Leticia reminded folks that there will be a special IT Meeting with IHSS for the symposium on May 23, 2024. Edith, Leticia and Michele to attend.

California IHSS Consumer Alliance Report (CICA):

- Janie discusses details about AB 817 Brown act; CICA will be sending out a draft letter to all AB members to advocate and support. Please participate.
- AB 2704 - Fingerprinting for undocumented family members that are IHSS providers. Governor unsupportive of undocumented family members. Bill is in suspense.
- AB 1355- extension of Medicaid eligibility bill is also in suspense.
- SB 1245- additional people sign off on the medical certificates is in submission but has not passed.
- Career Pathways program ending in September due to funding, and some Consumer training programs.
- Janie will send an email to all that addresses issues in upcoming bills to the Governing Board and Advisory Board.
- Janie asks about items on the IHSS budget that are to be deleted - BUPS at the state level. Edith mentioned that PA wrote a support letter.

Report from Social Services Agency-IHSS:

- Terri shares May is Older Americans month. This month's theme is Powered by Connections, it focuses on the profound impact that meaningful connections have on the well-being of older adults. Social Services had a celebration by having a zoom call 5/21/24.
- Terri shares that Kingston Lum will be presenting at the symposium event. Kingston oversees the application readiness unit that takes on all applicants. Terri will be there but not presenting.
- Terri discusses the budget for social services and has stated that no layoffs are happening at this time. All are safe this year. Doing more work with less bodies.
- Janie asks Terri if she has undocumented workers as applicants or recipients within the IHSS at this time. Terri is not sure how many they have.
 - Terri confirms and states concern for issues with upcoming bills that are in suspension. Terri confirms that if bills pass these individuals would no longer be eligible.
 - Board discusses TIN identifiers for these individuals.
- Janie addresses concern for Governor's' budget and recent audit to APS; asks Terri to give a presentation to the Advisory board in an upcoming meeting to discuss the issues currently being decided upon.
- Edith shares that Angelina is working closely on cases with clients and APS.

SEIU Local 2015- Report:

- Emilio was not present.
- Discussions arise with regards to Emilios's absence from several AB meetings.

- Amy Tsai states that they cannot contact Emilio after several attempts.
- Amy also states that SEIU 2015 would like to nominate Natasha Walker for this seat.
- Edith says that Emilio needs to resign his seat on the board in order to move forward.
 - Janie makes a motion to terminate Emilio for non-participation, seconded by Mathew, votes are unanimous.
- Matthew to send a letter to the Clerk of the Board to request the termination of Emilio's membership on this board. Leticia will help draft letter and send to Mathew.
- Leticia to send out a list of open seats to board members (Maddy List).
- Natasha Walker discussed the recent activities with the Union. There was a labor convention and an upcoming International Philadelphia Convention.
- San Mateo County (*Collective Bargaining*) has agreed to a \$1.99 wage increase, new rate is \$20.88 starting June 1st.; \$25 in San Francisco.
- Janie reported some new information regarding Statewide Bargaining. Janie sits on the committee for this effort. They are looking at the different types of funding streams and allocations. Also they are pushing for and very adamant that consumers are at the table.
- Natasha mentioned the Tax Deception Act and their efforts and advocacy for this.
 - Action Day events coming up and March for Budget June 11 Action Day. Natasha can send us more information.

PROGRAMS REPORT

See highlights in yellow.

The PA hired a replacement Care Coordinator who will start May 6. There are still two positions open – part-time Registry Recruitment Assistant and a Registry Support Specialist. Both positions have been posted and we are actively recruiting bi-lingual English/Chinese individuals. In addition, a new part-time Community Connections Volunteer (PWX) has started at the PA to assist with administrative tasks.

--Also note that we have one Registry Specialist out on a family leave of absence (her 24 yearold son is battling cancer, please say some prayers).

--Edith has also submitted the PA FY 24/25 Goals.

--Career Pathways classes, program to resume. Vendor doing extra classes in Vietnamese, English and Spanish.

--Janie wants to connect with Shannin and trying to ensure that articles are including in the upcoming newsletter.

BENEFITS ADMINISTRATION

There are **13,312** IPs enrolled in the Valley Health Plan **2,694** of those in the Classic Plan and **10,618** in the Preferred Plan. **14,015** IPs are enrolled in the Dental/Vision plans. There were **148** Smart Pass VTA Cards issued.

Sick Leave: **32,628** active IPs have accrued 24 hours of sick leave. **9,522** have claimed some hours and **7,156** have claimed all 24 hours.

ENROLLMENT

Number of IPs enrolled: **707**

Fingerprints that are delayed (awaiting DOJ results): **7**

Group Orientation attendees: **938**

Scheduling an individual appointment is 17 business days (3.5 weeks) from the time an IP completes the viewing of the orientation videos.

REGISTRY

There are **802** active IPs on the registry and **3,313** active consumers.

Regular Registry:

- Completed **65** new consumer intakes
- Generated **379** referral lists
- Attained **56** matches
- Provided **809** new interventions with over **342 hours** spent on the interventions

Care Coaching: The Registry received **24** referrals for Care Coaching

- **13** care coaching consultations were conducted
- Total active consumers **73**
- Total inactive consumers **213**

On-Call Registry (OCR): There were **four** eligible requests to the On-Call Registry. Two were not fulfilled as one consumer was hospitalized and the other decided to stay with the current provider; the other two eligible requests are in progress as they were received two days prior to the end of the month. There are a total of **94** providers on the On-Call Registry.

Outreach and Recruiting

Registry Introductory Training (RIT): **3** remote RITs were held; 1 in English; 1 in Spanish and 1 in Vietnamese (1:1).

- **51** interviews were conducted
- **103** reference check calls made, with **62** completed reference checks
- **54** providers were invited to the eRITs
- **34** providers were added to the registry

Outreach Activities

Location	Type	Reach/Individuals Assisted
VASC	Once a month – 2 nd Friday (starting in April)	3 Cons / 1 IP
Gilroy Senior Center	Presentation	65 / 2 IP interest
Movimiento de Arte & Cultura Mexicana Hispanoamericana	Sourcewise Event	75/ 5 IP interest
Home First SCC and Nextdoor	Social Media/Targeted emails	635 / 3 IP Interest

EPG: A total of **40** kits were picked up with **29** sets going to IPs and **11** to Consumers for a total of **280** masks and **800** pairs of gloves. **47%** of those who requested PPE came to pick it up.

TRAINING

20 training classes were held. **206** individual IPs received an incentive with **343** seats filled. Incentive payments this month totaled **\$11,445**. **One** class was cancelled this month due to an instructor resignation; the class will not be rescheduled. 21% no shows this month.

Language	#
English	8
Mandarin	2
Spanish	4
Vietnamese	7

Location	#
Central – San Jose/Santa Clara	4
North - Milpitas	4
South – Morgan Hill	1
West – Sunnyvale/Cupertino	1
Online	10

Career Pathways: The signing of the budget amendment has been delayed again to May. No classes offered in April.

Public Authority Phone Calls: The PA received a total of **6,477** phone calls. Breakdown of the calls:

- Registry 2054
- Enrollment 1981
- Benefits 2118
- Training 324

CAPA REPORT

See highlights in yellow.

CAPA held a board meeting on April 25, 2024.

Greg Thompson, Executive Director of PASC (Los Angeles PA) is retiring on 6/30/24. CAPA is losing a long time disability advocate, seasoned PA Director, CAPA Legislative Chair and very knowledgeable IHSS/PA expert. The CAPA board will need to fill Greg's Secretary position and Chair of the Legislative Committee.

CAPA's website is a finalist in the website redesign category by the California Association of Public Information Officials (CAPIO); over 400 entries were received. The awards ceremony will take place in May 2024.

Legislative Update

- CAPA is supporting the budget ask of \$65M to extend the Career Pathways program through end of FY25.
- AB 2704 (Zbur): In-home supportive services: criminal background checks. Bill would require criminal background checks to be conducted at the expense of the county, however was amended and proposes that the DOJ waive the background fee. Bill is out of committee and moving to appropriations. The language says the provider does not incur a fee; however, they still have to pay the rolling fee. **Position:** Support, as long as there is no additional cost to the PAs or counties.
- AB 3079 (Ting) In-Home Supportive Services program: undocumented related providers. Allows undocumented persons to be IHSS providers and waives the background check

requirement for relatives of undocumented consumers. Bill was amended to remove background checks for ALL family members regardless of documented status. CAPA many PAs expressed concern for consumers with memory loss or dementia. CICA members expressed concerns that family members many may not know about criminal histories of certain family members. **Position:** Watch.

CAPA bill is tracking can be found here (35 at this time):

<https://ctweb.capitoltrack.com/public/publish.aspx?session=23&id=a6e4cdd6-bb65-4ccb-9bdd-575a0103d068&showimage=1>

Next Meeting:

**Location: Social Services Building; Auditorium Conf Room , 1st Floor
@ 333 West Julian Street**

- Next Advisory Board Meeting:
 - NO Regular AB Meeting in June, due to the symposium.
 - **Tuesday, July 16, 2024, from 12 noon to 1:30pm** via In-person/Hybrid.

Side note: Next symposium planning meeting is on May 31, 2024 via Zoom.