



Public Authority Services

by Sourcewise



September - December

Santa Clara County IHSS Independent Provider Training Class Catalog

Fall 2025

Đăng ký các lớp
đào tạo miễn phí

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免費培訓的

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capacitación

**IHSS Independent Provider
training classes are completely
optional and free to take!**

Public Authority Services (PA) by Sourcewise invites In-Home Supportive Services (IHSS) Independent Providers working in Santa Clara County to grow their knowledge and skills through caregiver training classes.

Eligible IHSS Independent Providers in Santa Clara County can earn certificates for completing two class series.

To be eligible, providers must be working in Santa Clara County, and connected to a consumer's case or active on the Public Authority Services Registry.

Providers registered for PA classes must follow all student guidelines, which are available on the PA website and will be mailed with class schedule confirmation letters.

Failure to follow guidelines or to notify the PA training department if you cannot attend a class you registered for may result in being restricted from registering for additional classes for at least one year.

Public Authority Services Class Registration Instructions

Registration for Fall 2025 classes opens August 25, 2025



Register online at
pascc.org/services/provider-training

If this is your first time registering for PA classes online, view the tutorial video on the website above to learn how to log in to the account that has already been created for you.

No internet? No worries!

Call the PA Training Department to register for classes by leaving a voicemail with the following information:

- First & last name
- Nine-digit provider ID number or last four digits of Social Security Number
- Call back phone number (make sure your voicemail can accept messages)
- Name, date, & location (Sunnyvale, Milpitas, Morgan Hill, San Jose, Online) of EACH class you want to register for

PA Training: (408) 350-3220

Call the Training Department at least 48 hours, or as soon as reasonably possible, before any class you are registered for, but are not able to attend.

Not calling ahead will result in a no-show and cause future registration restrictions.

For online classes, the Zoom link needed to join class is emailed three days before each class.

ENLITN

Class Name	Lang.	Class Date	Class Time	Location Code
Alzheimers & Dementia Basics	English	Tuesday, September 16	9:30am - 12:30pm	Online—Zoom
Alzheimers & Dementia Basics	English	Tuesday, October 21	9:00am - 12:00pm	Online—Zoom
Alzheimers & Dementia Basics	中文	Monday, November 3	6:00pm - 9:00pm	Online—Zoom
Alzheimers & Dementia Basics	Việt	Monday, November 17	6:00pm - 9:00pm	Online—Zoom
Alzheimers & Dementia Basics	Español	Monday, November 17	6:00pm - 9:00pm	Online—Zoom
Cancer Care Basics	English	Tuesday, November 4	11:00am - 1:00pm	Online—Zoom
Cancer Care Basics	Español	Thursday, November 6	11:00am - 1:00pm	Online—Zoom
Cancer Care Basics	English	Tuesday, November 11	11:00am - 1:00pm	Online—Zoom
Cancer Care Basics	Español	Thursday, November 13	11:00am - 1:00pm	Online—Zoom
Emergency & Disaster Preparedness	English	Thursday, September 25	2:00pm - 5:00pm	Online—Zoom
Falls Prevention	English	Thursday, October 9	9:30am - 12:30pm	Online—Zoom
Falls Prevention	Español	Wednesday, November 5	6:00pm - 9:00pm	Online—Zoom
Falls Prevention	Việt	Tuesday, November 18	6:00pm - 9:00pm	Online—Zoom
Falls Prevention	English	Thursday, November 20	9:30am - 12:30pm	Online—Zoom
Falls Prevention	中文	Wednesday, December 3	6:00pm - 9:00pm	Online—Zoom
Last Phase of Life	Việt	Tuesday, September 23	6:00pm - 9:00pm	Online—Zoom
Last Phase of Life	English	Tuesday, October 7	9:30am - 12:30pm	Online—Zoom
Last Phase of Life	中文	Monday, October 13	6:00pm - 9:00pm	Online—Zoom
Last Phase of Life	Español	Monday, November 3	6:00pm - 9:00pm	Online—Zoom
Last Phase of Life	English	Tuesday, November 4	9:30am - 12:30pm	Online—Zoom
Mental Health	中文	Tuesday, September 16	6:00pm - 9:00pm	Online—Zoom
Mental Health	English	Tuesday, October 14	9:30am - 12:30pm	Online—Zoom
Mental Health	Việt	Tuesday, October 14	6:00pm - 9:00pm	Online—Zoom
Mental Health	Español	Monday, December 1	6:00pm - 9:00pm	Online—Zoom
Mental Health	English	Tuesday, December 2	6:00pm - 9:00pm	Online—Zoom
Nutrition	English	Tuesday, September 23	9:30am - 12:30pm	Online—Zoom
Nutrition	中文	Monday, October 20	6:00pm - 9:00pm	Online—Zoom
Nutrition	English	Tuesday, October 28	9:30am - 12:30pm	Online—Zoom
Nutrition	Việt	Tuesday, October 28	6:00pm - 9:00pm	Online—Zoom
Nutrition	Español	Monday, December 8	6:00pm - 9:00pm	Online—Zoom
Safety & Infection Prevention	中文	Monday, September 29	6:00pm - 9:00pm	Online—Zoom
Safety & Infection Prevention	Español	Wednesday, October 15	6:00pm - 9:00pm	Online—Zoom
Safety & Infection Prevention	English	Monday, December 1	5:30pm - 8:30pm	Online—Zoom
Safety & Infection Prevention	Việt	Monday, December 8	6:00pm - 9:00pm	Online—Zoom
Safety & Infection Prevention	English	Tuesday, December 9	6:00pm - 9:00pm	Online—Zoom
Understanding Diabetes	Español	Wednesday, September 24	6:00pm - 9:00pm	Online—Zoom
Understanding Diabetes	Việt	Tuesday, October 21	6:00pm - 9:00pm	Online—Zoom
Understanding Diabetes	中文	Monday, October 27	6:00pm - 9:00pm	Online—Zoom
Understanding Diabetes	English	Thursday, October 30	9:30am - 12:30pm	Online—Zoom
Understanding Diabetes	English	Tuesday, November 18	6:00pm - 9:00pm	Online—Zoom

IHSS Independent Providers in Santa Clara County earn \$35 for each PA Training Class completed until the annual Incentive Payment budget runs out!

Provider schedule confirmation and waitlist letters will be mailed at the end of each month to remind registrants of their upcoming classes. Providers on waitlists will receive notification via email when seat becomes available.

View your class schedules, waitlist placement, and training class history by logging into their class registration portal from the training page at pascc.org.

In-Person Classes in Sunnyvale

FUHSD Adult School: 589 W. Fremont Ave, Sunnyvale, CA 94087

Class Name	Lang.	Class Date	Class Time	Location Code
CPR	Việt	Tuesday, September 30	9:00am - 12:00pm	FUHSD, Room 5
CPR	中文	Monday, October 6	5:30pm - 8:30pm	FUHSD, Room 5
CPR	English	Wednesday, October 8	5:30pm - 8:30pm	FUHSD, Room 5
CPR	English	Tuesday, October 14	5:30pm - 8:30pm	FUHSD, Room 5
CPR	Español	Tuesday, October 21	9:30am - 12:30pm	FUHSD, Room 5
First Aid	Việt	Tuesday, September 30	1:00pm - 4:00pm	FUHSD, Room 5
First Aid	English	Tuesday, October 7	5:30pm - 8:30pm	FUHSD, Room 5
First Aid	中文	Monday, October 20	5:30pm - 8:30pm	FUHSD, Room 5
First Aid	Español	Tuesday, October 21	1:30pm - 4:30pm	FUHSD, Room 5
Personal Care	Español	Wednesday, October 22	5:30pm - 8:30pm	FUHSD, Room 5
Personal Care	English	Monday, November 24	5:30pm - 8:30pm	FUHSD, Room 5
Personal Care	中文	Monday, December 15	5:30pm - 8:30pm	FUHSD, Room 5
Safe Lifting & Transferring	English	Monday, October 13	5:30pm - 8:30pm	FUHSD, Room 5
Safe Lifting & Transferring	Español	Wednesday, October 22	1:00pm - 4:00pm	FUHSD, Room 5
Safe Lifting & Transferring	English	Monday, November 17	5:30pm - 8:30pm	FUHSD, Room 5
Safe Lifting & Transferring	中文	Monday, December 8	5:30pm - 8:30pm	FUHSD, Room 5

SUNNYVALE



Looking for Classes Beyond Those Offered by PA?

Apply for the Life Enhancement Fund!

Apply for pre-approval to be reimbursed for tuition and textbook costs up to \$500 per year.

1. Apply for the fund at least 30 before class begins
2. Receive approval within 10 business days
3. Pay for the class and text books
4. Turn in receipts & final grade and get reimbursed

Learn more on the training page a pascc.org

In-Person Classes in Morgan Hill

MHAE Adult School: 17960 Monterey St, Morgan Hill CA 95037

Class Name	Lang.	Class Date	Class Time	Location Code
Alzheimers & Dementia Basics	English	Wednesday, November 12	1:00pm - 4:00pm	MHAE, North Build., Room 3
CPR	English	Wednesday, December 3	1:00pm - 4:00pm	MHAE, North Build., Room 3
First Aid	English	Wednesday, December 10	1:00pm - 4:00pm	MHAE, North Build., Room 3
Last Phase of Life	English	Friday, November 21	1:00pm - 4:00pm	MHAE, North Build., Room 3
Mental Health	English	Monday, October 27	1:00pm - 4:00pm	MHAE, North Build., Room 3
Nutrition	English	Monday, October 6	1:00pm - 4:00pm	MHAE, North Build., Room 3
Safety & Infection Prevention	English	Monday, September 29	1:00pm - 4:00pm	MHAE, North Build., Room 3
Understanding Diabetes	English	Friday, October 17	1:00pm - 4:00pm	MHAE, North Build., Room 3

MORGAN HILL

In-Person Classes in Milpitas

MAE Adult School: 1331 East Calaveras Blvd, Milpitas, CA 95035

MILPITAS

Class Name	Lang.	Class Date	Class Time	Location Code
Alzheimers & Dementia Basics	English	Tuesday, September 30	5:30pm - 8:30pm	MAE, Build. 700, Room 704
Alzheimers & Dementia Basics	Việt	Thursday, October 2	5:30pm - 8:30pm	MAE, Build. 700, Room 704
Last Phase of Life	English	Tuesday, November 4	5:30pm - 8:30pm	MAE, Build. 700, Room 704
Last Phase of Life	Việt	Thursday, November 6	5:30pm - 8:30pm	MAE, Build. 700, Room 704
Mental Health	English	Tuesday, October 14	5:30pm - 8:30pm	MAE, Build. 700, Room 704
Mental Health	Việt	Thursday, October 16	5:30pm - 8:30pm	MAE, Build. 700, Room 704
Nutrition	English	Tuesday, October 21	5:30pm - 8:30pm	MAE, Build. 700, Room 704
Nutrition	Việt	Thursday, October 23	5:30pm - 8:30pm	MAE, Build. 700, Room 704
Safety & Infection Prevention	English	Tuesday, October 28	5:30pm - 8:30pm	MAE, Build. 700, Room 704
Safety & Infection Prevention	Việt	Thursday, October 30	5:30pm - 8:30pm	MAE, Build. 700, Room 704
Safe Lifting & Transferring	Việt	Thursday, November 13	5:30pm - 8:30pm	MAE, Build. 700, Room 704
Safe Lifting & Transferring	English	Tuesday, November 18	5:30pm - 8:30pm	MAE, Build. 700, Room 704
Understanding Diabetes	English	Tuesday, October 7	5:30pm - 8:30pm	MAE, Build. 700, Room 704
Understanding Diabetes	Việt	Thursday, October 9	5:30pm - 8:30pm	MAE, Build. 700, Room 704

In-Person Classes in San Jose's Emergency & Health Training Center (EHTC)

EHTC: 2660 John Montgomery Drive, room 6, San Jose, CA 95148

SAN JOSE

Class Name	Lang.	Class Date	Class Time	Location Code
CPR	English	Friday, September 19	10:00am - 1:00pm	EHTC, Room 6
CPR	English	Friday, October 17	1:00pm - 4:00pm	EHTC, Room 6
CPR	Việt	Friday, November 7	10:00am - 1:00pm	EHTC, Room 6
CPR	Español	Friday, December 5	10:00am - 1:00pm	EHTC, Room 6
First Aid	English	Friday, September 19	1:30pm - 4:30pm	EHTC, Room 6
First Aid	English	Friday, October 17	4:30pm - 7:30pm	EHTC, Room 6
First Aid	Việt	Friday, November 7	1:30pm - 4:30pm	EHTC, Room 6
First Aid	Español	Friday, December 5	1:30pm - 4:30pm	EHTC, Room 6
Personal Care	Việt	Thursday, November 13	1:00pm - 4:00pm	EHTC, Room 6
Safe Lifting & Transferring	Việt	Thursday, December 4	1:00pm - 4:00pm	EHTC, Room 6

In-Person Classes in San Jose Sobrato Center

SJ Sobrato Center: 1400 Parkmoor Ave, San Jose, CA 95126

SOBRATO

Class Name	Lang.	Class Date	Class Time	Location Code
Caregiver Stress Management	English	Thursday, October 23	1:00pm - 4:00pm	Room, Cupertino B
Caregiver Stress Management	Việt	Wednesday, November 5	1:00pm - 4:00pm	Room, Cupertino B
Emergency & Disaster Preparedness	English	Thursday, November 6	10:00pm - 1:00pm	Room, Cupertino A
The Skilled Care Provider	English	Thursday, November 20	10:00am - 1:00pm	Room, Mountain View
The Skilled Care Provider	Việt	Wednesday, December 3	1:00pm - 4:00pm	Room, Cupertino B

Learn & Refresh Caregiver Skills
 Complete all classes in Series 1 and Series 2 to earn
 certificates of completion
 Classes can be taken in any order and never expire, except
 for CPR and First Aid
 Providers must follow all student guidelines to remain
 eligible
 Providers must be connected to a consumer's case in
 Santa Clara County
 Find guidelines, eligibility information, and resources at
pascc.org





Public Authority Services

by Sourcewise

3100 De La Cruz Blvd
Suite 310
Santa Clara, CA 95054

ATTENTION IHSS CARE PROVIDERS Independent Provider Training Class Registration Opens Soon for the 2025 Fall Semester!

**Các lớp đào tạo nhanh chóng được đầy; ĐẾN TRANG WEB CỦA CHÚNG TÔI
NGAY BÂY GIỜ để đặt chỗ cho bạn!**

**Las clases se llenan rápidamente; CONÉCTATE EN LÍNEA
AHORA para reservar su lugar!**

班級填滿快速；探望網上現在為了預約座位！

**Classes fill quickly; GO ONLINE NOW to save
your seat!**