



Public Authority Services

by Sourcewise



February - May

Santa Clara County
IHSS Independent Provider
Training Class Catalog

SPRING 2026

Đăng ký các lớp
đào tạo miễn phí

報名參加
免費培訓的

Inscribirse en
clases gratuitas de
capacitación

IHSS Independent Provider
training classes are completely
optional and free to take!

Public Authority Services (PA) by Sourcewise invites In-Home Supportive Services (IHSS) Independent Providers working in Santa Clara County to grow their knowledge and skills through caregiver training classes.

Eligible IHSS Independent Providers in Santa Clara County can earn certificates for completing two class series.

To be eligible, providers must be working in Santa Clara County, and connected to a consumer's case or active on the Public Authority Services Registry.

Providers registered for PA classes must follow all student guidelines, which are available on the PA website and will be mailed with class schedule confirmation letters.

Failure to follow guidelines or to notify the PA training department if you cannot attend a class you registered for three times will result in being restricted from registering for additional classes for at least one year.

Public Authority Services Class Registration Instructions

Registration for Spring 2026 classes opens
January 30, 2026



Register online at
pascc.org/services/provider-training

If this is your first time registering for PA classes online, view the tutorial video on the website above to learn how to log in to the account that has already been created for you.

No internet? No worries!

Call the PA Training Department to register for classes by leaving a voicemail with the following information:

- First & last name
- Nine-digit provider ID number or last four digits of Social Security Number
- Call back phone number (make sure your voicemail can accept messages)
- Name, date, & location (Sunnyvale, Milpitas, Morgan Hill, San Jose, Online) of EACH class you want to register for

PA Training: (408) 350-3220

Call the Training Department at least 48 hours, or as soon as reasonably possible, before any class you are registered for, but are not able to attend.

Not calling ahead will result in a no-show and cause future registration restrictions.

For online classes, the Zoom link needed to join class is emailed three days before each class.

ONLINE

Class Name	Lang.	Class Date	Class Time	Location Code
Alzheimer's & Dementia Basics	English	Tuesday, February 24	9:30am - 12:30pm	Online—Zoom
Alzheimer's & Dementia Basics	Việt	Tuesday, February 24	6:00pm - 9:00pm	Online—Zoom
Alzheimer's & Dementia Basics	Español	Wednesday, February 25	6:00pm - 9:00pm	Online—Zoom
Alzheimer's & Dementia Basics	English	Thursday, March 26	9:30am - 12:30pm	Online—Zoom
Alzheimer's & Dementia Basics	中文	Monday, April 6	6:00pm - 9:00pm	Online—Zoom
Cancer Care Basics	English	Tuesday, February 17	11:00am - 1:00pm	Online—Zoom
Cancer Care Basics	Español	Thursday, February 19	11:00am - 1:00pm	Online—Zoom
Cancer Care Basics	English	Tuesday, February 24	11:00am - 1:00pm	Online—Zoom
Cancer Care Basics	Español	Thursday, February 26	11:00am - 1:00pm	Online—Zoom
Emergency & Disaster Preparedness	English	Wednesday, May 6	10:00am - 1:00pm	Online—Zoom
Falls Prevention	English	Tuesday, March 17	9:30am - 12:30pm	Online—Zoom
Falls Prevention	English	Thursday, April 9	9:30am - 12:30pm	Online—Zoom
Falls Prevention	中文	Monday, April 20	6:00pm - 9:00pm	Online—Zoom
Falls Prevention	Việt	Tuesday, May 5	6:00pm - 9:00pm	Online—Zoom
Falls Prevention	Español	Wednesday, May 6	6:00pm - 9:00pm	Online—Zoom
Last Phase of Life	English	Tuesday, March 10	9:30am - 12:30pm	Online—Zoom
Last Phase of Life	Việt	Tuesday, March 24	6:00pm - 9:00pm	Online—Zoom
Last Phase of Life	Español	Wednesday, March 25	6:00pm - 9:00pm	Online—Zoom
Last Phase of Life	中文	Tuesday, April 7	6:00pm - 9:00pm	Online—Zoom
Last Phase of Life	English	Tuesday, May 5	9:30am - 12:30pm	Online—Zoom
Mental Health	中文	Tuesday, March 3	6:00pm - 9:00pm	Online—Zoom
Mental Health	English	Tuesday, March 24	9:30am - 12:30pm	Online—Zoom
Mental Health	Việt	Tuesday, April 7	6:00pm - 9:00pm	Online—Zoom
Mental Health	Español	Wednesday, April 8	6:00pm - 9:00pm	Online—Zoom
Mental Health	English	Thursday, May 7	9:30am - 12:30pm	Online—Zoom
Nutrition	English	Tuesday, March 3	9:30am - 12:30pm	Online—Zoom
Nutrition	Việt	Tuesday, March 3	6:00pm - 9:00pm	Online—Zoom
Nutrition	Español	Wednesday, March 4	6:00pm - 9:00pm	Online—Zoom
Nutrition	中文	Monday, March 23	6:00pm - 9:00pm	Online—Zoom
Nutrition	English	Tuesday, April 7	9:30am - 12:30pm	Online—Zoom
Safety & Infection Prevention	English	Monday, March 9	6:00pm - 9:00pm	Online—Zoom
Safety & Infection Prevention	中文	Tuesday, March 10	6:00pm - 9:00pm	Online—Zoom
Safety & Infection Prevention	English	Monday, March 23	6:00pm - 9:00pm	Online—Zoom
Safety & Infection Prevention	Việt	Tuesday, April 21	6:00pm - 9:00pm	Online—Zoom
Safety & Infection Prevention	Español	Wednesday, April 22	6:00pm - 9:00pm	Online—Zoom
Understanding Diabetes	中文	Wednesday, March 25	6:00pm - 9:00pm	Online—Zoom
Understanding Diabetes	Việt	Tuesday, April 14	6:00pm - 9:00pm	Online—Zoom
Understanding Diabetes	Español	Wednesday, April 15	6:00pm - 9:00pm	Online—Zoom
Understanding Diabetes	English	Tuesday, April 28	9:30am - 12:30pm	Online—Zoom
Understanding Diabetes	English	Tuesday, May 12	9:30am - 12:30pm	Online—Zoom



IHSS Independent Providers in Santa Clara County earn \$35 for each PA Training Class completed until the annual Incentive Payment budget runs out!

At the end of each month, we will mail letters to confirm your class schedule or let you know if you are on a waitlist. If you are on a waitlist, we will email you as soon as a spot opens up.

To see your class schedule, waitlist position, or past training classes, log in to the class registration portal. You can find the portal on the training page at pascc.org/services/provider-training.

We will cancel any class that has fewer than ten providers signed up.



In-Person Classes in Sunnyvale

FUHSD Adult School: 589 W. Fremont Ave, Sunnyvale, CA 94087

SUNNYVALE

Class Name	Lang.	Class Date	Class Time	Location Code
CPR	中文	Monday, March 23	5:30pm - 8:30pm	FUHSD, Room 5
CPR	English	Wednesday, April 1	5:00pm - 8:00pm	FUHSD, Room 5
CPR	Español	Monday, April 6	2:00pm - 5:00pm	FUHSD, Room 5
CPR	English	Wednesday, May 6	5:00pm - 8:00pm	FUHSD, Room 5
First Aid	中文	Wednesday, March 11	5:30pm - 8:30pm	FUHSD, Room 5
First Aid	Español	Wednesday, April 8	2:00pm - 5:00pm	FUHSD, Room 5
First Aid	English	Wednesday, March 25	5:00pm - 8:00pm	FUHSD, Room 5
Personal Care	中文	Tuesday, March 24	5:00pm - 8:00pm	FUHSD, Room 5
Personal Care	English	Monday, April 6	9:30am - 12:30pm	FUHSD, Room 5
Personal Care	Español	Wednesday, April 29	2:30pm - 5:30pm	FUHSD, Room 5
Safe Lifting & Transferring	English	Wednesday, April 8	9:30am - 12:30pm	FUHSD, Room 5
Safe Lifting & Transferring	English	Wednesday, April 29	9:30am - 12:30pm	FUHSD, Room 5
Safe Lifting & Transferring	Español	Monday, May 4	5:00pm - 8:00pm	FUHSD, Room 5
Safe Lifting & Transferring	中文	Tuesday, May 5	5:00pm - 8:00pm	FUHSD, Room 5

IMPORTANT NEWS!

Caregivers enrolled in the IHSS program for more than two years will no longer receive a printed class catalog. Instead, you will receive an email with instructions to view the catalog online at pascc.org/services/provider-training.

TIN TỨC QUAN TRỌNG!

Những người chăm sóc tham gia chương trình IHSS hơn hai năm sẽ không còn nhận được bản in danh mục các khóa học nữa. Thay vào đó, bạn sẽ nhận được email hướng dẫn cách xem danh mục trực tuyến tại pascc.org/services/provider-training.

NOTICIAS IMPORTANTES!

Los cuidadores inscritos en el programa IHSS durante más de dos años ya no recibirán un catálogo de cursos impreso. En su lugar, recibirán un correo electrónico con instrucciones para consultar el catálogo en línea en la siguiente dirección pascc.org/services/provider-training.

重要消息!

已加入IHSS项目两年以上的护理人员将不再收到纸质课程目录。您将收到一封电子邮件，其中包含在线查看课程目录的说明 pascc.org/services/provider-training.

SOBRATO

In-Person Classes in San Jose Sobrato Center

SJ Sobrato Center: 1400 Parkmoor Ave, San Jose, CA 95126

Class Name	Lang.	Class Date	Class Time	Location Code
Caregiver Stress Management	English	Thursday, March 5	1:00pm - 4:00pm	Mountain View Room
Caregiver Stress Management	Việt	Thursday, March 26	10:00am - 1:00pm	Cupertino Room A
Emergency & Disaster Preparedness	English	Wednesday, March 18	2:00pm - 5:00pm	Cupertino Room A
The Skilled Care Provider	English	Tuesday, April 8	10:00am - 1:00pm	Mountain View Room
The Skilled Care Provider	Việt	Wednesday, April 22	1:00pm - 4:00pm	Cupertino Room A

In-Person Classes in Milpitas**MAE Adult School: 1331 East Calaveras Blvd, Milpitas, CA 95035**

Class Name	Lang.	Class Date	Class Time	Location Code
Alzheimer's & Dementia Basics	English	Tuesday, February 24	5:30pm - 8:30pm	MAE, Build., 700, Room 704
Last Phase of Life	English	Tuesday, April 21	5:30pm - 8:30pm	MAE, Build., 700, Room 704
Mental Health	English	Tuesday, March 10	5:30pm - 8:30pm	MAE, Build., 700, Room 704
Nutrition	English	Tuesday, March 17	5:30pm - 8:30pm	MAE, Build., 700, Room 704
Safety & Infection Prevention	English	Tuesday, April 7	5:30pm - 8:30pm	MAE, Build., 700, Room 704
Safe Lifting & Transferring	English	Tuesday, April 28	5:30pm - 8:30pm	MAE, Build., 700, Room 704
Understanding Diabetes	English	Tuesday, March 3	5:30pm - 8:30pm	MAE, Build., 700, Room 704

In-Person Classes in San Jose: Emergency & Health Training Center (EHTC)**EHTC:2660 John Montgomery Drive, room 6, San Jose, CA 95148**

Class Name	Lang.	Class Date	Class Time	Location Code
CPR	English	Friday, February 20	10:00am - 1:00pm	EHTC, Room 6
CPR	English	Friday, March 27	10:00am - 1:00pm	EHTC, Room 6
CPR	Việt	Friday, April 10	10:00am - 1:00pm	EHTC, Room 6
CPR	Español	Friday, May 8	10:00am - 1:00pm	EHTC, Room 6
First Aid	English	Friday, February 20	1:30pm - 4:30pm	EHTC, Room 6
First Aid	English	Friday, March 27	1:30pm - 4:30pm	EHTC, Room 6
First Aid	Việt	Friday, April 10	1:30pm - 4:30pm	EHTC, Room 6
First Aid	Español	Friday, May 8	1:30pm - 4:30pm	EHTC, Room 6
Personal Care	Việt	Friday, March 6	1:00pm - 4:00pm	EHTC, Room 6
Personal Care	English	Friday, March 20	1:00pm - 4:00pm	EHTC, Room 6
Safe Lifting & Transferring	Việt	Friday, May 1	1:00pm - 4:00pm	EHTC, Room 6
Safe Lifting & Transferring	English	Friday, May 15	1:00pm - 4:00pm	EHTC, Room 6



Looking for Classes Beyond Those Offered by PA?

Apply for the Life Enhancement Fund !

Apply for pre-approval to be reimbursed for textbook and tuition costs up to \$500 per year.

- 1. Apply for the fund at least 30 days before class begins**
- 2. Receive approval within 10 business days**
- 3. Pay for the class and text books**
- 4. Turn in receipts & final grade and get reimbursed**

Learn more on the training page at pascc.org**In-Person Classes in Morgan Hill****MHAE Adult School: 17960 Monterey St, Morgan Hill CA 95037**

Class Name	Lang.	Class Date	Class Time	Location Code
Alzheimer's & Dementia Basics	English	Monday, April 13	1:00pm - 4:00pm	MHAE, North Build., Room 3
CPR	English	Wednesday, May 13	1:00pm - 4:00pm	MHAE, North Build., Room 3
First Aid	English	Monday, May 18	1:00pm - 4:00pm	MHAE, North Build., Room 3
Last Phase of Life	English	Wednesday, April 15	1:00pm - 4:00pm	MHAE, North Build., Room 3
Mental Health	English	Monday, March 16	1:00pm - 4:00pm	MHAE, North Build., Room 3
Nutrition	English	Monday, February 23	1:00pm - 4:00pm	MHAE, North Build., Room 3
Safety & Infection Prevention	English	Monday, April 20	1:00pm - 4:00pm	MHAE, North Build., Room 3
Understanding Diabetes	English	Wednesday, March 4	1:00pm - 4:00pm	MHAE, North Build., Room 3



Public Authority Services

by Sourcewise

3100 De La Cruz Blvd
Suite 310
Santa Clara, CA 95054

ATTENTION IHSS CARE PROVIDERS

Independent Provider Training Class Registration Opens
Soon for the 2026 Spring Semester!

Các lớp đào tạo nhanh chóng được đây; ĐẾN TRANG WEB CỦA CHÚNG TÔI NGAY BÂY GIỜ để đặt chỗ cho bạn!

Las clases se llenan rápidamente; CONÉCTATE EN LÍNEA AHORA para reservar su lugar!

班級填滿快速；探望網上現在為了預約座位！

Classes fill quickly; GO ONLINE NOW to save your seat!